

MEETING MINUTES EVANSTON PUBLIC LIBRARY BOARD OF TRUSTEES

Wednesday, October 19, 2016 5:30 PM Evanston Public Library, 1703 Orrington Avenue, Board Room

Members Present: Socorro Clarke, Adam Goodman, Shawn Iles, Margaret Lurie, Vaishali Patel, Sandra Smith, Michael Tannen

Members Absent: Tori Foreman, Benjamin Schapiro

Staff: Paul Gottschalk, Karen Danczak Lyons, Renee Neumeier, Jessica Ticus

Guests: Jonah Dylan, reporter from The Daily Northwestern

Presiding Member: Michael Tannen, President

CALL TO ORDER/DECLARATION OF QUORUM - A quorum was present and President Tannen called the meeting to order at 5:40 pm.

CITIZEN COMMENT - none

PUBLIC HEARING: Truth in Taxation Hearing for the 2016 Property Tax Levy for the Evanston Public Library – President Tannen convened the public hearing on the 2016 Property Tax Levy in accordance with the Illinois Compiled Statutes and the Evanston City Code. The purpose was to allow for public input on the proposed Levy, which was included in the agenda packet for the meeting and can be found on the Library's website. No citizens were present to comment. The meeting was adjourned at 5:45 pm.

CONSENT AGENDA – Sandra Smith motioned to approve Bills and Payroll. Seconded by Socorro Clarke and approved on a voice vote.

INFORMATION/COMMUNICATIONS

- **A. Robert Crown Branch Library Update** Karen Danczak Lyons reported 19 architectural firms responded to the call for proposals. The field will be narrowed to five firms for the next meeting with the architectural team on November 14.
- **B. Strategic Planning Committee Update** Karen Danczak Lyons reported she is working with Library staff to post the plan on a website page to seek public feedback. A letter to the Library's public partners inviting their comments and support is in production.

LIBRARY DIRECTOR'S REPORT

Director Danczak Lyons reviewed highlights of her monthly report (see report attached):

- City Manager, Wally Bobkiewicz, attended the Illinois Library Association Meeting last week. He is an advocate and good partner of the Library.
- The 2nd Annual Storytelling Festival, held October 7-9, was a great success with over 2000 people participating in a wide variety of events. There was a greater diversity of attendees representing all corners of Evanston. The new venues worked well.
- Northwestern University's Delta Chi fraternity members were a tremendous help at the Storytelling Festival again this year. On Sunday, October 23, they are hosting a coffee house/ brunch event at the fraternity house on campus. Proceeds from this modestly priced event will benefit the Library.

STAFF REPORTS

- **A. Administrative Services Report** Paul Gottschalk will be retiring on November 18 after 30 years of service. He reported that four key Library positions have been filled. Mitch Einhorn, owner of Lush, believes he has resolved the fire code issues, which will be reviewed by the City on November 2nd.
- **B. 3D Printing for Teens** Renee Neumeier presented background on a staff recommendation to pilot a nominal charge for some 3D printing use. Over the past four years, the demand for printing has increased putting a strain on staff and resources. Staff recommends that teens be able to request two free print jobs per month. There would be a small fee for teens requesting additional prints (\$1.00 plus 10 cents per every gram of filament used over 25 grams). Access to 3D printing will still be available to teens enrolled in free programs. Adam Goodman motioned to approve this proposal, Sandra Smith seconded, and it was unanimously approved on voice vote.

UNFINISHED BUSINESS:

- A. Discussion of the FY2017 Proposed Budget: President Tannen, with consensus from all Board members, recommended that the Library fund the purchase and data charges to have 100 WiFi hotspots available for circulation in 2017. He asked Director Lyons to find funds for this without increasing the budget or tax levy. Ms. Lyons is meeting with Sprint, the data provider, to seek a bulk discount. She is confident there is a way to pay for this very much needed service.
- **B.** Approval of FY2017 Proposed Library Expenditure Budget Vaishali Patel made a motion to approve the 2017 Budget Expenditures of \$7,250,246. Margaret Lurie seconded the motion and it was unanimously approved by roll call vote.
- **C. Preliminary Tax Levy Estimate** Karen Danczak Lyons reviewed the preliminary tax levy estimate outlined in the memo contained in the Board packet.
- **D. National Able Lease Renewal -** Margaret Lurie motioned to approve the 12 month lease to National Able Network, Inc., which represents 2% rent increase over last year. Sandra Smith seconded the motion and it was unanimously approved on voice vote.

NEW BUSINESS

• Michael Tannen announce he would replace Tori Foreman as the Library Board Representative to District 202.

ADJOURNMENT – Sandra Smith motioned to adjourn the meeting, seconded by Shawn Iles. Motion approved. The meeting adjourned at 6:30 pm.

Respectfully Submitted,

Vaishali Patel, Secretary

Next Meeting: Wednesday, November 16, 2016 at 6:30 pm Evanston Public Library, Board Room.

Library Director's Report October 19, 2016

Updates:

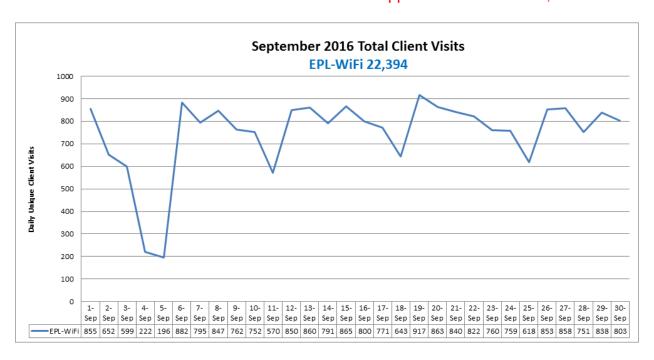
- My thanks to Board President Michael Tannen for speaking during the public comment potion of October 17th City Council meeting. This meeting included our first discussion on the proposed 2017 Budget and focused on the operating budget. Subsequent meetings on October 24 will discuss the capital budget and on Saturday, October 29 will listen to public comment.
- Ariel Erbacher is a Sylvia Murphy Williams Award recipient. Connie Heneghan and Ariel attended the awards luncheon at the Illinois Library Association conference this week.
- Also featured at this week's Illinois Library Association annual conference are presentations by Jill Skwerski, Tim Longo and Betsy Bird. Thank you for sharing your expertise and representing EPL!
- our Second Annual Evanston Public Library Storytelling Festival was a success with over 2,000 storytelling enthusiasts enjoying the weekend. My thanks to our entire team Our Committee of volunteers and staff: Susan Stone, Rives Collins, Rick Kinnebrew, Jan Bojda, Marlene Meyer, Mary Kling, Jill Schacter, Wynn Shawver and the tireless Maintenance/Security Team: John Devaney, Todd Galvin, Ray Wade, Don Westphal, Stan Azeem and Roger Smith and Linda Baker who helped Marlene at the merchandise table. We could not have produced this year's festival without our generous sponsors and partners including the Evanston Public Library Friends, the Illinois Arts Council, Northlands Storytelling Network, City of Evanston, The Woman's Club of Evanston, The Celtic Knot, Hyatt House, Bookends and Beginnings, Four Finches, Panera Bread, Prairie Moon and Potbelly Sandwiches.

Assessments, metrics and initiative results:

Foot traffic:	August, 2016	September, 2016	
Main:	46,819	41,603	
North:	476	3,784	
CAMS:	4,131	3,676	
Total:	51,426	49,063	

Website visits August: 34,357 September: 34,355

Overall Computer/Internet Use – all locations: August: 5,426 September: 4,971



Actual Computer Usage Able WorkNet Lab -

NEW AND REPEAT CUSTOMERS

Mon	Tues	Weds	Thurs	Fri	
			1-Se	p 2-Sep	TOTALS
			19	5	24
5-Sep	6-Sep	7-Sep	8-Sep	9-Sep	
	18	16	15	13	62
12-Sep	13-Sep	14-Sep	15-Sep	16-Sep	
8	16	14	11	7	56
19-Sep	20-Sep	21-Sep	22-Sep	23-Sep	
10	16	13	15	15	69
26-Sep	27-Sep	28-Sep	29-Sep	30-Sep	
10	23	9	9	13	64
1	1	- 1	- 1	1	275

Partnerships and collaborations:

- As a follow up to our presentation earlier this year to ICMA, Wally Bobkiewicz participated in a
 discussion about the role of libraries at the annual conference of the International City/County
 Management Association held last week in Kansas City. An excerpt from his observations of the
 conference follows:
- 1. National Leader: Livability, Community Engagement, Libraries There are only a handful of communities of any size doing what we are doing to foster livability-sustainability-resilience citywide, engaging our community on every level and leveraging our libraries to work in an integrated way to address community concerns. Some local residents may believe we do not do enough to engage them, but compared to the communities represented at the conference of ICMA's 11,000 members worldwide, we are way ahead of the pack. Also in areas of reaching non-English speaking populations, we are doing more specific work in person and online than most. The average community that is considered progressive just uses Google Translate to access info only.

Highlights from Children's Services from Jan Bojda and the team include:

District 65's Battle of the books has begun. The district opted to begin earlier this year than past years and will finish early so it will not run into testing later in the year. Kennelly and Wilson work together to place new orders for any additional copies needed and change the status of internal copies for nearly 200 items.

In addition to this the TWI schools have a Spanish list of Desafio de los Libros that are separate titles and two of our elementary schools run a Primary Battle for grades K-3 and each of them have distinct lists.

Jude Mathews provided a storytime and assisted with book sorting for grade levels at the Dajae Coleman Literature Festival. Laura Antolin also attended on Friday night to promote library events and services and make library cards for interested attendees.

Professional Development and training:

Bojda attended the LACONI YSS meeting on the Positive Side of Conflict and refreshing your career.

Kennelly attended the 90 Second Newbery Literary Salon.

Balla, Bojda, Kaufmann and Wilson attended training on 3D printing and Tinkercad.

Meyer worked with our Chinese Parent Volunteers to put on a Harvest Moon Festival program. Iverson used her talents to add a sing along of songs in Chinese and Mo represented Adult Services at the event and mingled with families.

Elephant and Piggie Storytime:





Family Lego Night:



Highlights from Laura Antolin include:

Out of House Meetings Attended / Events Attended:

9/1	Deliver library card applications to Family Focus and Fleetwood
9/6	Learning & Growing storytime—Family Center
	Deliver K-LEAP Curriculum Night bags to Dewey
9/7	Deliver K-LEAP Curriculum Night bags to Dawes and Oakton
9/9	Baby Toddler Nursery Book Bag delivery and Storytimes – Baby Toddler Nursery
	Book return to Kingsley, St. A's, Washington
9/12	Book return to Roycemore, Chiaravalle
9/13	Deliver K-LEAP Curriculum Night bags to King Arts
	Deliver Book Bags to 4 Home Providers
	EC2C Action Team leadership meeting – Family Focus
	Fleetwood Afterschool K-1 st grade - Fleetwood
9/14	IWSE Storytime – Family Focus
	Head Start, PFA Open House - JEH
9/15	Deliver Book Bags to 4 Home Providers
	Meeting w/Ann Rappelt – Child Care Center of Evanston
	Fleetwood Afterschool 2 nd -3 rd grade - Fleetwood
9/16	Meeting w/Angela Johnson – Family Center
	Meeting w/Caroline Spikner - NU
9/17	ABC Boosters debrief meeting – Civic Center
	Deliver library card applications to Dawes 1 st grade
	2016 Summer Reading Program meeting – Civic Center
9/20	Deliver library cards to Family Focus
	Dawes Aftercare storytime – Dawes
9/21	EC2C Large Group Solution Design Team meeting – ETHS
	Child Care Center of Evanston Storytimes – Child Care Center
9/23	Dae Dae World Weekend
9/26	City Council Meeting – Summer Reading presentation w/Jan– Civic Center
9/28	Library card applications pickup – Dawes
	Vineyard Resource Fair w/Jill - Vineyard
9/30	Teen Baby Nursery Book Bag delivery and Storytimes – Family Focus
	Preschool STEM scheduling meeting w/Ximomara, J.C., Angela-Family Center & JEH

Outreach/In-House Reach - Preschools:

Day Care Delivery Book Bags: 17: 13 Book Bags delivered to home providers (**1** new provider to start in October); **4** Book Bags delivered to IWSE (**2** to Baby Toddler Nursery; **2** to Teen Baby Nursery)

Baby Toddler Nursery storytime: Total: 70 (55 children and **15** staff); 7 classes- infants, toddlers, preschool classrooms (in the preschool classroom, we made pirate hats).

Teen Baby Nursery storytime: Total: 20 (16 children and 4 staff); 2 classes – infants and toddlers

Learning & Growing storytime: Total: 16 (7 children and 9 adults); home visiting families; PACT activity

feelings faces)

Child Care Center of Evanston storytime: Total: 50 (40 children and 10 adults)

IWSE Home Visiting Families Socialization:

Stories, songs, library cards. Total: 8 (5 children, 3 adults)

Head Start/PFA Open House:

This as a new event for the Early Childhood Center at JEH and I was invited to have a Library resource table. I brought information, library cards, stickers, bookmarks and library bags. **Total: 45** interactions; **40** library bags, **20** library cards made

Book Buddies:

I met with JumpStart Volunteer Coordinator, Caroline Spikner, and worked out the Book Buddies schedule for the academic year. We'll be visiting the Child Care Center of Evanston and Reba Early Learning Center sites again this year on Friday afternoons - we're scheduled to begin on October 7 at the Child Care Center.

Outreach/In-House Reach - School-Aged:

I've been setting up all of the Afterschool programs and was able to schedule 3 in September; Washington Aftercare program starts in October. I'm still working on scheduling at Robert Crown.

Fleetwood K-1st Afterschool:

Read 3 books and did Perler bead activity. Total: 9 (8 kids, 1 staff member)

Fleetwood 2nd-3rd Grade Afterschool:

We talked a little about polymers and made slime. Total: 9 (8 kids, 1 staff member)

Dawes Aftercare:

Read 3 books and did Perler bead activity. **Total: 32 (30** kids, **2** staff members)

Family Focus Afterschool library card drive: 12 new library cards

K-LEAP Curriculum Night:

Martha Meyer and I are each responsible for packing and delivering K-LEAP Book Bags to 6 schools for their Curriculum Night, containing 1 non-fiction paperback book (English or Spanish), EPL Locations & Hours bookmark, sticker, F65 brochure and information sheet. **Total: 832** bags

Dawes **61** bags, September 7

Dewey 100 bags, September 7 King Arts **75** bags, September 13 Kingsley 52 bags, September 8 Lincoln 82 bags, September 1 Lincolnwood **60** bags, September 8 Oakton 72 bags, September 8 Orrington 68 bags, September 15 **Bessie Rhodes 35** bags, September 12 Walker **56** bags, September 8 Washington 91 bags, September 1 Willard 80 bags, September 14

Library Book returns:

Twice a month, I deliver library books returned to EPL that belong to partners - to Trisha Connolly at Washington school (southside schools): **15**; to Kristen Anderson at Kingsley (northside schools): **12**; St. A's: **3**; Roycemore: **1**; Chiaravalle: **3. Total: 34** books returned

Other/Connections:

Dae Dae World Weekend:

The Daejae Coleman Foundation made changes to Dae Dae Word Weekend this year, replacing the Saturday basketball games with a Lit Fest. In late August, Jarrett Dapier contacted Youth Services to see if we could provide book donations as well as programming on Saturday, September 24, from 10-2 at Gibbs-Morrison. Both Renee and I had other obligations on Saturday, but I offered to man a table on Friday night and we both collected books to donate. Jude Mathews offered to be at the Saturday event. I provided Jarrett with 3 boxes of books (84 3-5th grade books and 90 K-2nd grade books.

EPL was the only resource table on Friday night – I brought library information, library cards, library bags, bookmarks to color. I was warmly received by Tiffany, Jarrett, and board members (I spoke with Mary and Sue Leoni at length). Jarrett asked me to go through some of the books collected and put appropriate ones on the EPL table to give away, which I did. The event was sparsely attended much of the evening - more teens came closer to 9:00pm. I spoke to the few families in attendance, gave away information, books and **25** library bags. **Total: 30** interactions

Vineyard Resource Fair:

Jill and I attended this first Resource Fair at the Vineyard and spoke with about 40 people. Though the majority of people attending the Resource Fair were Chicago residents, they were all very interested in EPL's resources and the opportunity to use our resources by registering their CPL cards. A number of the Vineyard's Ministry workers collected our information to pass on to folks. I made contact with a group that collects unused diapers and delivers them to several Evanston locations and we are talking about the possibility of holding a diaper drive in the Children's room.

Collection:

- Selected and ordered graphic novels for Children's Room collection
- Received and put out on the floor 12 new comics for the Read It Here Comic Collection

Learning & Growing at the Family Center









Fleetwood Afterschool 2nd-3rd grade

Polymers-making slime





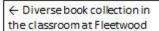
Fleetwood Afterschool K-1st grade





Perler bead creations







Fleetwood Afterschool 2nd-3rd grade



Dawes Aftercare









Dae Dae World Weekend



Teen Services Highlights from Renee Neumeier include:

Teen Services Highlights:

Loft Laughs:

Liz Fuqua, one our new teen services team members developed this series of programs. Loft laughs is getting off to a very good start. The teens at the first session actively participated and they really enjoyed it. Together with Liz they watched a few comedy sketches and broke down what elements of comedy the comedians were using to obtain a laugh. Next, at random, teens pulled pre-prepared scripts that they would have to act out. These teens are hilarious. They then, using the scripts and the sketches we saw as model, created their own comedy sketches.

3D Printing Training:

Ashley Hamernik laid out training materials to begin to train staff on how to use the library's 3D printers. She scheduled multiple trainings for youth and adult services at the end of September. During the trainings most of the time focused on how to load and unload filament and how to get a print started. She also gave a quick overview on how tinkercad works. Staff who have taken part in the training had positive feedback and are interested in the pilot printing program we'll be offering to teens soon.

Community Engagement:

D65:

Made new connections with two different D65 programs/schools:

- First we finally were able to make a connection with Rice School. When their principal returned the teacher checkout information, Renee was able to setup a meeting with Mr. Mitchell and his staff for the end of October. The community engagement team has been trying to better connect with Rice for a few years so being able to meet with the staff in October is excellent. Rice has been bringing students to the Loft and to checkout materials regularly for several years.
- Second, Laurie Ogg from Park School contacted Renee about bringing a group of 18-22 year old students to the Loft once or twice a week during the school year. She hoped that they could use the computers, listen to music and hang out. Teen Services staff may also develop activities they can complete while they're in the Loft, like using Little Bits or a simple craft. Park School has been working with children's services for a long time and has been coming to CAMS recently so it's great that they are now utilizing the Loft too.

Community Wide Read Community Meeting:

• Renee Neumeier and Heather Norborg invited representatives from both school districts and different organizations in Evanston that plan community wide reads, author events or take part in them regularly. At the meeting participants shared what they have coming up in 2016, their goals for their programs/reads and what they're thinking for 2017. EPL shared what we are planning for *The Other Wes Moore* and proposed creating a selection committee for future community wide reads.

Musical Creation Series with Etc. Music/Family Focus Partnership:

• Renee Neumeier had an excellent meeting with Mark O'Mara and David Flowers from Etc. Music in Evanston. Etc. Music runs vocal, theater and other programs at the Noyes Cultural Center. Etc. Music proposed partnering on a workshop which would last several weeks. Etc. Music staff would work with teens to develop their ideas into a short 20-30 minute musical. The musical topic would come from the students so it could be related to a book, issues in their life etc. Students can write the words, and Etc. Music will put it to music with their help. Then if the teens want to perform their piece they can or student actors from Etc. Music can. Renee knew that Colette Allen, from Family Focus has an interest in theater programs and so asked Colette if middle schoolers from Family Focus would be interested in taking part and Colette is totally on board. Teen Services is very excited about this new partnership for 2017 and can't wait to see what the teens will come up with!

Black Female Summit:

Liz Fuqua attended The Black Female Summit hosted ETHS and thought it was very good. It was a day filled with activities and speakers geared toward black female empowerment. All the girls that were in attendance seemed to enjoy the summit and Liz did her very best to connect with the girls. Many of the young ladies who were in

attendance were already aware of the Loft space so she believes that we may be seeing more girls in the Loft soon.

Professional Development:

From Ashley Hamernik's report:

- Trauma Informed Care Y.O.U. Training
 - Renee and I attended a training session at Y.O.U. intended for their AmeriCorp members. The session was to talk about Trauma Informed Care, which is what they use with their students. I found this session very informative, though in many cases, a lot of what was said were things we are already doing at the library. In some instances, we can do better in the way we interact with teens, especially those we notice may have something deeper going on. We are on a first-name basis with many of our regulars and ask them how their day is when they first arrive which we were told is a major thing (it means that someone is checking on them in a positive way)—I am always surprised to hear how important this is and now I make sure that this is something I never forget to do.
 - There were a few scenarios that we ran through and that was helpful as well as each of those scenarios was something that has come up either at Y.O.U. or the library.
- Tinker Meeting in Aurora 3D Printing Demonstration
 - O Janet Piehl from Wilmette Public Library and I drove to Aurora to listen to a presentation about how to use 3D printing in programs at your library. Though I didn't get too many new ideas, I did take away a few interesting tidbits. I also presented about SketchUp, MeshMixer and headscanning with our Xbox Kinect. To my surprise, only a few people used any of those things and almost no one did head scanning. I explained that SketchUp can be a good tool for kids who've exhausted Tinkercad and are now bored, Meshmixer can be used best to fix small holes and that headscanning is a fun way to initially get kids involved in 3D printing (and that the software is FREE, you just need an Xbox Kinect and a computer...and patience).

Renee Neumeier/YA Services Supervisor's Personal Report:

Programming:

Parent Chrome Camp with ETHS:

• We had low attendance for this Chromecamp as well, but still got really positive feedback from the attendees so are going to continue to try and tweak the program and how we get the word out so that more people will know and be able to attend.

DIY Drop In at CAMS and North

• This fall teen, children's and branch staff launched a new series of drop in DIY programs for kids in 4th and up on half days and full days off of school for D65. The first duct tape program at CAMS was a HUGE success with 12 kids attending and the North Branch program also had turnout too. We will be continuing to do these programs in the winter and spring. I plan out the events with input from staff and teen services staff gets the



supplies over to the branches before each event.



Redesign:

 Worked with Ben Remsen to layout the design plan for a future makerspace/lab, met multiple times to walk through plans and ideas, I also reached out to EvanSTEM coordinator Kirby Callum to get this thoughts and suggestions.

Community Engagement:

D65:

- Wrote up summer learning summaries for summer reading program and our program with Y.O.U. this summer
- Worked on four program proposals with Kelly Rooney(D65 Math Coach) for 2017, then met with Stacy Beardsley and Jamilla Pitts to discuss whether they were interested in these ideas and if we should flesh them out more and submit them for the 2017 summer learning proposals. During this meeting EPL's STEAM kits also came up and we discussed attending science team meetings at D65 and hosting an open house from D65 staff where they could use the kits and do different design challenges with them in order to see how they might be used in the classroom. Also going to follow up with D65 librarians to offer more PD related to STEAM kits.
- Met with Izzy Nunez, Community and Family Engagement Coordinator at D65 to discuss partnering on computer classes in the winter- spring. We have wanted to tie our programming together, but haven't been able to yet. We're planning to all meeting soon to coordinate between EPL and the Districts.

Cradle to Career Literacy on Track Team:

- Going to begin planning early childhood and kindergarten
- Put together feedback and registration experience before/when school started
- Looking through initial kindergarten registration data, finding patterns, but are waiting on the final information before coming to any conclusions
- Meet with Izzy Nunez to talk about the best ways to meet with parents to discuss Strong Start to Kindergarten materials
- Met with C2C management to discuss progress on goals and goals for next year

EvanSTEM:

 Attended meeting about STEM Ecosystem project we're a member of, which was interesting because it provided other models and cities doing similar things or having similar goals

Summer Reading

- Agreed to pursue creating a reading log similar to Chicago Public Libraries, with completing 500 minutes of reading, and then doing activities in two different categories to complete
- Attend demonstration of Read Squared- allowed for a lot of customization, good reports and interface, possible to roll out other programs, lacking point customization

Community Outreach Highlights from Jill Skwerski include:

- With staffing from our Technology Trainer, we have now expanded basic computer classes to
 include weekly offerings at the Perlman Apartments. This is an HACC building that houses low
 income seniors and residents with disabilities. EPL now has computer classes in 3 subsidized
 housing facilities: Blake Manor, Primm Tower and now, Perlman Apartments. I also began a
 monthly pop-up library at Perlman to bring library materials onsite for checkout. The first visit
 in September was attended by 18 residents who checked out 14 items. Additionally, I issued 4
 new cards.
- The annual lightning round of Northwestern orientations is always an exciting time. This year, I attended the International Student Welcome (where I saw over 200 people and issued 47 new cards), and both the undergraduate and graduate student Wildcat Welcome. Jose Maldonado assisted with the latter events and jointly we issued 96 new cards. Jose will work to gather data to see what kind of usage is reflected in these 143 newly issued library cards at the 6 month mark.
- EPL again is the host of the Navigating Real Life Diversity series, presented by a multitude of partners including the D65 PTA Council, Y.O.U., Opal, Family Focus, YWCA, YMCA and the Moran Center. The first session, titled, *Have You Had the Talk...About What Racism Means to All of Our Children?*, was held here on 9/27 and was attended by 143 people. We will be hosting the

second session as well, set for 11/2, 6:30pm. You can read about the first session in a wonderful blog post by Dear Evanston by clicking here.

- Evanston Vineyard Care Center hosted its first resource fair on 9/28. Laura Antolin and I
 attended the event and shared information about our host of free services such as computer
 classes, career counseling, resume assistance, GED and Adult Basic Education classes.
- Finally, the book bike was out and about throughout the month at events including:
 - Not-for-Profit Day at the Farmers Market
 - o Bike the Ridge
 - Rotary International Peace Festival

Neighborhood Services Highlights from Connie Heneghan include:

We have received lots and lots of praise for the new ambience at North. Although many can't quite put their finger on what exactly makes the place look so great now until we point to the new lights and ceiling.

Tail Waggin Tutors can listen in any language. Brie and trainer Wendy listen as a patron reads from an ereader in Mandarin Chinese.



Lincoln ESL Families Visited CAMS Branch on Tuesday Evening, September 22nd



Families met at Lincoln School and walked over to the CAMS Branch.





ESL teacher Huong Banh along with Principal Michelle Cooney, Assistant Principal Michelle Bournes and other English Language teachers accompanied families. Ms. Banh organized the visit.

Approved November 16, 2016





Paula Shapiro led a sometimes raucous telling of the story "Too Much Noise" with the help of students who held illustrations from the story and supplied the names of animals in English and their native language as well as the sounds made by these animals.







Families listened, visited and collected EPL water bottles and bug craft kits. We are working on a library card drive for the parents with the help of Huong Banh.

Fall Words for Preschoolers: Mailbox Play

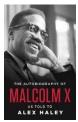


DIY at CAMS and North for grades 4 and up, September 21 (prepared by Loft staff & delivered by branch staff).





Book Group Discussions



CAMS: Autobiography of Malcolm X as told to Alex Hailey, guest coleader Michael Tannen



North: The Golem and the Jinni by Helene Wecker

Other Programs

C Heneghan visited the Foster Senior twice during September.

Family Films and Crafts at CAMS: A Bug's Life, September Angry Birds, September

FYI, the North Branch book group is in its 10th year. In April, we will be discussing our 100th book.

Adult Services highlights include:

Under the leadership of Russell Johnson, this year's Mission Impossible series has begun. For
information about the program and this year's title *Don Quixote* please read this terrific article
by another member of our Adult Services' team Jeff Balch:

 $\frac{\text{http://www.evanstonroundtable.com/main.asp?SectionID=4\&SubSectionID=4\&ArticleID=12611}}{\text{\&TM}=48041}$

Technical Services Highlights from Tim Longo include:

Items Added

Adult at Main= 1425 Adult at North=84

Adult at CAMS=36

Total adult items=1545

Juvenile at Main= 1628

Juvenile at North=80

Juvenile at CAMS=108

Total juv items=1816

YA at Main=192

YA at North=13

YA at CAMS=12

Total YA items=217

Total items added to collection in July=3578

Carts Ordered:

Titlesource 360:

Evanston RW Adult Fiction: 1938.14 Evanston RW Adult Nonfiction: 6549.73

Evanston PL Fiction- Mystery & Detective: 934.07

Main AY Fiction: 555.68 Main AY Nonfiction: 14.68

CDMS Popular Paperbacks: 50.52

Poly: 648.19 Rotary: 339.95

Non-CLS Purchases: 1202.34

Most Wanted: 673.87

North: 717.47 Misc: 3276.29

Staff Purchases: 2224.70

Amazon: 458.75

Patron Requests:

Received 18 patron requests for the month of September. Will purchase 15 of the titles suggested.

Donations:

Adult Gift Books Added to the Collection: 221 Grubby Books Replaced by Gift Books: 102

Weeding, Cataloging & Repairs:

Books Sent to Repair: 14 Audiobooks Sent to Repair: 4 Most Wanted Titles Weeded: 28

Most Wanted Titles Added to the Circ Collection: 7

Other Books Weeded: 207

CDs Weeded: 6

Audiobooks Weeded: 1

Old Editions of New Books on Standing Orders Pulled: 19

Books Sent to be Relabeled, Cataloged, etc.: 13 Audiobooks Sent to be Relabeled, Cataloged, etc.: 2

Weeding Plan for Biographies:

Missing: 103 Weeded: 2880

Weeding Plan for Duplicate Fiction:

Weeded: 95

Electronic Resources (SelectReads):

Total number of subscribers: 485 New subscribers this month: 1

Newsletters Sent: 41

Public Displays:

First Floor Display: Are You Ready to Rock?!?

Second Floor Display Front:

August 1-7 - Back Pain

August 9-26 - National Book Award, Kirkus Prize, and Man Book Prize nominees

Second Floor Display Back: August 7-30 – Don Quixote The Staff Picks table: 9/1 – 9/15 – Elaine Ball 9/15 – 9/30 – Marlene Meyer

Misc:

Betsy Submitted piece for Evanston Roundtable on 9/14.

Purchased \$6495.19 ebook and eaudiobook titles for MyMediaMall.

Betsy conducted a Literary Salon 9/24 on the topic of the 90-Second Newbery Film Festival.

Tim and Marlene Meyer conducted interviews for Librarian I Cataloger position in Mid-September. Joan Wedell was selected for the position and her start date is October 10.

Tim and Betsy met with Curt Leppert from B&T to explore the idea of leasing popular DVDs from B&T in FY17

Volunteer Services highlights from Mary Kling include:

Mary has been working with Northwestern students and a variety of NU organizations. As a result of this collaboration, I am pleased to share the following with you:

Delta Chai Email:

Spend your Sunday brunch at Delta Chi during our first ever Delta Chai Coffeehouse, benefiting the Evanston Public Library! The event will take place Sunday, Oct. 23 from 11:00 a.m. to 2:00 p.m. in the Delta Chi house at 619 Colfax St. Tickets will be \$5 in advance online (http://www.nudeltachi.com/deltachai) or from any brother and \$7 at the door. Beyond performances from numerous student groups, there will be an open mic event with tea, coffee, and a variety of pastries. Representatives from the library will also be present to share information about EPL's impact in our local communities. If you are interested in performing, sign up at this link: https://goo.gl/forms/ifQUX6VgGbZODLMI2. If you are interested in making a donation to the library beyond the cost of your ticket, additional donations can be made online at https://60434.thankyou4caring.org/ or in person at the event.

Webpage info:

The Delta Chai Coffeehouse is a new event this year, created as part of a growing relationship between Northwestern's chapter of the Delta Chi chapter and the Evanston Public Library. The aim of the event is to bring together members of the Northwestern and Evanston communities in support of the great resource that is the Evanston Public Library. Furthermore, the open mic aspect of the event gives members of both communities a chance to showcase their talents so that all in attendance can bond over a shared love for the performing and literary arts.

The Evanston Public Library is an incredibly important part of both the Northwestern and

Evanston communities, serving students and Evanston citizens of all ages. For students, the library can be used as a quiet off-campus study space as well as a source for reading and research materials. Furthermore, the library provides many opportunities to engage with other community members, including daily events such as movie nights, game nights and arts and crafts sessions, and large events such as its Storytelling Festival. Beyond that, the library serves Evanston residents by offering a variety of classes focused on technology usage, career development, reading and writing. All proceeds from the coffeehouse event go towards supporting the library's many outreach programs.

My thanks to Delta Chi for all of their support! And to Mary for her wonderful work recruiting a terrific group of volunteers!

Upcoming events of note:

Theater Games with Lifeline Theatre: Thumbelina!



Saturday, October 22, 2:30 pm, Community Meeting Room, Main Library. Registration required:

Register today!

Sign your K - 5th grader up for a special theater games event focused on Lifeline's NEWEST play, *Thumbelina*. and run by Julie Ganey, Lifeline's Education Director. Great opportunity for kids who love to act out stories and play

imagination games! A parent/caregiver should accompany every child (or children) registered, since these games are designed for parent participation. Register here.

Registration online, in person or on the phone: 847-448-8610

EPL and MENA Present: What is Happening in Turkey? A Discussion with Journalist Amberin Zaman



Monday, October 24, 6 pm, Community Room, Main Library Turkey is experiencing arguably its darkest days since the 1980 coup d'état. Tens of thousands of people have been either arrested or dismissed from their posts on allegations of being associated with the failed coup attempt. President Erdogan appears bent on consolidating his one-man rule and encouraging anti-Western conspiracy theories to justify it. Meanwhile, from the stalled peace talks between the Turkish state and the Kurdish insurgency and multiple ISIS attacks in the country to economic slow-down and the Syrian refugee 'crisis,' Turkey's woes seem destined to grow. In discussion with journalist Amberin Zaman, we parse out these developments to offer some possible answers to an ever-pressing question: What's happening in Turkey?

Read more: EPL and MENA Present: What is Happening in Turkey? A Discussion with Journalist Amberin Zaman

SCORE Chicago Presents: Business Plan--A Road Map to You

Monday, October 24, 7 pm, Third Floor Seminar Room, Main Library

Good planning increases the odds of success. This workshop, presented by Mark Lieberman, SCORE mentor, covers the essential elements of business plan development including setting goals and objectives, preparing marketing and financial plans and defining action steps to attain your goals. Registration is requested but not required. Register online or call the Reference Desk at 847-448-8630.



Making Money Last in Retirement

Wednesday, October 26, 7 pm, 3rd Floor Seminar Room, Main Library

In this presentation, we'll discuss strategies designed to help you work toward fulfilling your retirement expectations. This program focuses on providing not only for your income needs today, but also well into the future, and throughout



one's retirement years. In addition, we'll explore how to address key retirement concerns such as inflation, health care expenses and market volatility. Presented by Neil Gardner, of Edward Jones, Inc. Registration is requested but not required.

Register online or call the Reference Desk at 847-448-8630



Jazz After Hours: Mike Reed's Inner Circle

Saturday, October 29, 6pm*, Lobby, Main Library

The library lobby will vibrate with melody and improvisation from Mike Reed's Inner Circle. For over a decade Mike Reed has been "a center of gravity for music in Chicago and beyond" (Howard Reich, The Chicago Tribune). Reed grew up in Evanston and now tours the world, leads several ensembles, plays percussion in groups led by jazz legends like Roscoe Mitchell and Wadada Leo Smith, and is a member of Chicago's AACM (Association for the Advancement of Creative Musicians), the subject of the Museum of Contemporary Art's major 2015 retrospective The Freedom Principle. Reed is also one of Chicago's key music presenters: he runs two venues and has key roles in programming the Chicago Jazz Festival and the Pitchfork Music Festival.

Start your Saturday night out in downtown Evanston with a group that "doesn't just preserve the Chicago tradition; they're helping extend it" (Kevin Whitehead, Fresh Air, NPR). For a preview, check out this video of Reed's quartet playing in Paris.

*Doors at 6 pm, when the library closes. Music from 6:30-7:30.

Come to free storytimes taught by dynamic librarians.

The Young and the Restless and other drop-in sing-a-longs for infants, 1 and 2 year olds.

- EVERY THURSDAY @ 9:30 am. Main Library. 1703 Orrington Ave.
- EVERY MONDAY @ 10:15 am, North Branch, 2026 Central St.
- \bullet EVERY WEDNESDAY @ 10:30 am, CAMS Branch, 900 Chicago Ave.
- NEW! One Friday a month @ 10 am (11/11 and 12/9), Gibbs-Morrison Cultural Center, 1823 Church St.

Drop-in Preschool Storytime for 3, 4, and 5 year olds.

- EVERY WEDNESDAY @ 10:30 am, Main Library, 1703 Orrington Ave.
- EVERY MONDAY @ 10:30 am. CAMS Branch, 900 Chicago Ave.

Call 847-448-8610 for more information or visit us at epl.org to view all of our fun programming for children at the Main Library and our two branches.

Excerpts from Patron feedback:

Dear Karen,

My name is Salvador Bernardino Mancera and I am writing you this email on behalf of my mother who cannot speak/write in English, but insisted I reach out to you in order to give recognition to the superb customer service she received by one of the members of your staff, Eduardo Gomez.

Yesterday my mother entered the library hoping to obtain tickets to one of the museum exhibitions for a family outing with my younger siblings this weekend. However, upon her arrival she discovered that there was nobody willing or able to help her. She explained to me that a few members of the staff expressed frustrations with her due to the fact that they were unable to understand her and simply lost their patience with her.

At this point she felt embarrassed and disappointed because she was unable to obtain the help she needed. That's when she approached the checkout desk and thankfully encountered Eduardo Gomez. My mother was hesitant at first because she saw Mr. Gomez focused on a task he was working with and she was afraid to disturb him in fear of what she had experience with prior members of your staff. However to her relief, she said Eduardo noticed her and greeted her with a smile and welcomed her to approach the desk in order for him to assist her.

After explaining to Eduardo what she needed help with and how there wasn't anyone who spoke Spanish to help her, Eduardo offered to help her and guide her to the proper department to obtain museum passes. At this point it would be safe to say that Mr. Gomez did his duty in delivering great customer service, however the experience with Eduardo only got better. Noticing that there wasn't anybody else who spoke Spanish in the library that could assist my mother, Eduardo generously offered to walk my mother to the department she needed to speak with (Children's Department) and offered to be her personal translator in order to help her with any questions she had.

My mother was extremely relieved and happy with Eduardo, who didn't have the obligation to step outside his department but selflessly offered to do so to help someone in need.

Needless to say Eduardo stood by my mothers side throughout the entire process and translated any information or questions my mother had. Because of Eduardo's efforts my mother obtained the passes she needed and will be able to enjoy a marvelous weekend with my family.

Your library is lucky to have people like Eduardo who instead of finding excuses, find solutions.

We've been to other libraries where the staff are rude or simply do not want to accommodate customers that may face language barriers like my mother does. So please continue to enroll staff members that are genuinely interested in helping the community.

Please extend my gratitude to Eduardo and his supervisors and let them know this favor meant more to us than they could possibly imagine. Although Eduardo's gesture may seem small or insignificant to you or others, to people like my mother it makes a tremendous difference. It brings a sense of relief knowing there's someone they can communicate with and receive the help they may need.

I apologize for making this email longer than it should be, but it's important I express the words of gratitude my family and mother have for Mr. Gomez and your library.

Sincerely,
Salvador Mancera