

EVANSTON PUBLIC LIBRARY BOARD OF TRUSTEES

LIBRARY BOARD MEETING

WEDNESDAY, MARCH 18, 2020

6:00 P.M.

COMMUNITY MEETING ROOM

MAIN LIBRARY, 1703 ORRINGTON AVENUE



EVANSTON PUBLIC LIBRARY BOARD OF TRUSTEES Wednesday, March 18, 2020

Chat with a Trustee 6:00 P.M. – 6:30 P.M.

Meeting of the Board 6:30 PM

Main Library - Community Meeting Room

AGENDA

- 1. CALL TO ORDER / DECLARATION OF QUORUM
- 2. CITIZEN COMMENT

Not to exceed 45 minutes

- 3. CONSENT AGENDA
 - A. Approval of Minutes February 19, 2020
 - B. Approval of Bills and Payroll
- 4. INFORMATION/COMMUNICATIONS: Together, We are the Library

A. Robert Crown branch library (Update)

- 5. EQUITY, DIVERSITY AND INCLUSION
 - A. Review of draft Equity Statement (Discussion and Action)
- **6. LIBRARY DIRECTOR'S REPORT** (Distributed in Advance)
- 7. STAFF REPORTS
 - A. Administrative Services Report (Teri Campbell)
- 8. BOARD REPORTS
 - A. Facilities Committee (Discussion and Action)
- 9. BOARD DEVELOPMENT
- **10. UNFINISHED BUSINESS**
- 11. NEW BUSINESS
 - A. Strategic Plan Consultant Agreement (Discussion and Action)
 - B. Closed Session Personnel (Library Director Evaluation and Contract)
- 12. ADJOURNMENT

Next Meeting: April 15, 2020 at 6:30 pm: Main Library - Community Room

The City of Evanston and the Evanston Public Library are committed to ensuring accessibility for all citizens. If an accommodation is needed to participate in this meeting, please contact the Library at 847-448-8650 48 hours in advance of the meeting so that arrangements can be made for the accommodation if possible.



MEETING MINUTES EVANSTON PUBLIC LIBRARY BOARD OF TRUSTEES Wednesday, February 19, 2020

6:00 P.M. Main Library, Falcon Room

Members Present: Adam Goodman, Ruth Hays, Rachel Hayman, Denia Hester, Shawn Iles, Margaret Lurie (by phone), Vaishali Patel, Benjamin Schapiro and Terry Soto.

Members Absent: None

Staff: Karen Danczak Lyons, Teri Campbell, John Devaney, Heather Norborg, Renee Neimeier, Jill Schacter, Tyler Works.

Presiding Member: Shawn Iles, President

Call to order/Declaration of Quorum- President lles called the meeting to order when a quorum of Trustees was achieved at 6:30 pm.

Citizen Comment: None

Consent Agenda:

A. Approval of the Bills and Payroll and Minutes of the January 15, 2020 Board Meeting-Trustee Schapiro made the motion, Trustee Patel seconded, and it was approved by voice vote.

Information/Communications: Together, We are the Library A. Cardboard Carnival:

Tyler Works (Innovation & Digital Literacy) introduced students who presented their winning entries for the Cardboard Carnival competition. The event was a collaborative effort between EPL I&DL, EvanStem, Family Focus, Metamedia, and NU graduate student engineers. The teenagers were tasked with creating games using sensors and motors.

B. Robert Crown Community Center Branch Library:

The RCCC branch will begin operations on February 29th with a soft opening to the public. Shelving and Open Plus are being installed; books will arrive this week; as will the chromebooks and laptops that will circulate. Multiple preview events with key partners and stakeholders will take place prior to the official opening on March 14th.

Equity, Diversity and Inclusion:

A. Joint Task Force:

Campbell provided an update on the internal EDI committee's racial equity training sessions and plans for All Staff Day. She spoke to the consistent voice of the external Racial Equity Task Force, and its emphasis on communicating with the underserved more directly, strategically and in Spanish.

B. Report on 2019 EPL Efforts

Director Lyons gave a brief overview of the written report, emphasizing the continued progress.

Library Director's Report (Distributed in Advanced):

Trustees posed no questions or comments regarding the Director's Report.

Staff Reports:

A. Administrative Services:

Campbell provided an update with regard to significant hiring activity due to the opening of the Robert Crown branch and vacancies resulting from some internal transfers. This was followed by an overview of revenue, investments and spending which are all within budget.

B. Transition Procedures and Policy:

Norborg and Neimeier gave an overview of the new policy intended to ease the adjustments that will be made to support employees who transition to a different gender, and answered questions posed by the Trustees. Upon motion made by Hayman, and seconded by Schapiro, the new policy and procedures were approved unanimously.

C. 2019 Annual Report

Schacter updated the board on the intent to bulk mail the 2019 annual report to all Evanston addresses to spread a thorough message to all stakeholders. EPL will create a Spanish version that will be strategically distributed.

Board Reports: None.

Board Development:

A. ILA Legislative Meet-up

Director Lyons conveyed an overall optimistic feel among legislators. Trustees in attendance took the opportunity to engage directly with legislators regarding what we are hearing from constituents as well as our operational and construction needs.

B. Strategic Planning Retreat debrief

Trustees were pleased with the discussion and initial steps toward updating the EPL strategic plan, and would like to continue a facilitated process within a reasonable timeline.

C. Other

Trustee Hayman noted that several Trustees have enrolled for various seminars that are part of the Evanston Community Foundation's 2020 Moving Forward - Nonprofit workshop series. IN addition, Trustees are invited to attend the YWCA Equity Summit scheduled for March 19th.

Unfinished Business: None.

New Business:

- A. Approval of 2019 Illinois Public Library Annual Report: The motion to approve submission of the annual report to the State of Illinois was made by Trustee Schapiro, seconded by Trustee Hayman and approved unanimously by voice vote.
- **B.** Approval of design work for All Gender Restroom and Nursing Room: The motion to execute a single-source agreement with Wight & Company for architectural and engineering services for the creation of an all-gender restroom and a family lounge in an amount not to exceed \$40,600 was made by Trustee Patel, seconded by Trustee Hays and approved unanimously by roll call vote.
- **C. Closed Session- Personnel (Library Director):** The Trustees moved to convene a closed session with a motion made by lles, seconded by Soto and approved by voice vote. The motion to move out of closed session was made by Schapiro, seconded by Patel at 8:37 pm.

Adjournment:

Motion to adjourn was made by Trustee Schapiro and seconded by Trustee Patel. Meeting adjourned at 8:38 pm.

Respectfully submitted by Teri Campbell



Memorandum

To: Evanston Public Library Board of Trustees

Karen Danczak Lyons, Library Director

From: Lea Hernandez-Solis, Office Coordinator

Tera Davis, Accounts Payable Coordinator

Subject: Library Fund Bills

Date: March 13, 2020

Recommended Action

Staff and the Finance Committee recommend Library Board approval of the Library Payroll and Fund bills list.

Payroll

Feburary 3, 2020 through February 16, 2020 \$ 168,404.60 Feburary 17, 2020 through March 1, 2020 \$ 165,587.42

Library Fund Bills List

February 25, 2020 \$ 140,967.54

Attachments: Bills Lists

Accounts Payable by G/L Distribution Report Payment Date Range 02/25/20 - 02/25/20

BILLS LIST

CITY OF EVANSTON

PERIOD ENDING 02.25.2020 FY20

PERIOD ENDING 02.25.2020 FY20				
Vendor Francisco LIDDA DV FILAD	Invoice Description	Invoice Date	Payment Date	Invoice Amount
Fund 185 - LIBRARY FUND Department 48 - LIBRARY				
Business Unit 4805 - EARLY LEARNING & LITERACY				
Account 65630 - LIBRARY BOOKS				
100474 - BAKER & TAYLOR 100474 - BAKER & TAYLOR	JUV PRINT JUV PRINT	01/29/2020 01/29/2020	02/25/2020 02/25/2020	163.72
100474 - BAKER & TAYLOR 100474 - BAKER & TAYLOR	JUV PRINT	01/29/2020	02/25/2020	285.55 1,593.67
100474 - BAKER & TAYLOR	JUV PRINT	02/10/2020	02/25/2020	400.40
100474 - BAKER & TAYLOR	JUV PRINT	02/06/2020	02/25/2020	1,333.59
100474 - BAKER & TAYLOR	JUV PRINT	02/01/2020	02/25/2020	1,289.76
100474 - BAKER & TAYLOR 100474 - BAKER & TAYLOR	JUV PRINT JUV PRINT	02/04/2020 02/04/2020	02/25/2020 02/25/2020	113.41 405.42
100474 - BAKEN & TATEON	307 1 (11)	Account 65630 - LIBRARY BOOKS Totals	8	\$5,585.52
Account 65641 - AUDIO VISUAL COLLECTIONS				
103424 - MIDWEST TAPE	JUV AV	01/31/2020	02/25/2020 _	
		5641 - AUDIO VISUAL COLLECTIONS Totals 805 - EARLY LEARNING & LITERACY Totals	1 <u> </u>	\$30.48 \$5,616.00
Business Unit 4806 - LIFELONG LEARNING & LITERACY	Business of it	OUG- LAKET ELAKKING & EITEKAGT TOKKIS	3	ψ5,010.00
Account 62341 - INTERNET SOLUTION PROVIDERS				
16334 - KANOPY 103424 - MIDWEST TAPE	ADULT REFERENCE ONLINE	01/31/2020	02/25/2020	1,352.00
103424 - MIDWEST TAPE	ADULT REFERENCE ONLINE Account 62341	01/31/2020 - INTERNET SOLUTION PROVIDERS Totals	02/25/2020 <u> </u>	4,499.72 \$5,851.72
Account 65100 - LIBRARY SUPPLIES	7.000uii 020		-	ψο,οο2
17079 - ERNEST M. WHITEMAN III	PROFESSIONAL FEE - ARTIST FEE	02/04/2020	02/25/2020	75.00
101752 - EVANSTON PUBLIC LIBRARY	PROFESSIONAL FEE - C WILLIAMS	01/15/2020	02/25/2020	150.00
14818 - FISHEYE GRAPHIC SERVICES, INC. 15253 - LEGO BRAND RETAIL, INC. DBA LEGO EDU NORTH	BOOKMARK PRINTING LEGO SET ORDER QUOTE:QUO-45669-J1F1X6/0	02/14/2020 02/11/2020	02/25/2020 02/25/2020	130.00 3.866.00
AMERICA	2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2			
Assessed OFFICE A LIBRARY DOCUMENT		Account 65100 - LIBRARY SUPPLIES Totals	4	\$4,221.00
Account 65630 - LIBRARY BOOKS 100474 - BAKER & TAYLOR	ADULT PRINT	01/30/2020	02/25/2020	1,621.01
100474 - BAKER & TAYLOR 100474 - BAKER & TAYLOR	ADULT PRINT	01/30/2020	02/25/2020	300.26
100474 - BAKER & TAYLOR	ADULT PRINT	01/29/2020	02/25/2020	209.65
100474 - BAKER & TAYLOR	ADULT PRINT	01/29/2020	02/25/2020	482.41
100474 - BAKER & TAYLOR 100474 - BAKER & TAYLOR	ADULT PRINT ADULT PRINT	01/28/2020 01/27/2020	02/25/2020 02/25/2020	429.25 121.25
100474 - BAKER & TAYLOR	ADULT PRINT	01/29/2020	02/25/2020	248.04
100474 - BAKER & TAYLOR	MAIN ADULT BOOKS	02/01/2020	02/25/2020	4,293.60
100474 - BAKER & TAYLOR	ADULT PRINT	02/07/2020	02/25/2020	75.57
100474 - BAKER & TAYLOR 100474 - BAKER & TAYLOR	ADULT PRINT ADULT BOOK	02/05/2020 01/24/2020	02/25/2020 02/25/2020	363.61 130.00
100474 - BAKER & TAYLOR	ADULT PRINT	02/06/2020	02/25/2020	114.57
100474 - BAKER & TAYLOR	ADULT PRINT	02/04/2020	02/25/2020	118.30
100474 - BAKER & TAYLOR	ADULT PRINT	02/05/2020	02/25/2020	85.18
100474 - BAKER & TAYLOR 100474 - BAKER & TAYLOR	ADULT PRINT ADULT PRINT	02/04/2020 02/04/2020	02/25/2020 02/25/2020	47.50 852.97
100474 - BAKER & TAYLOR	ADULT PRINT	02/04/2020	02/25/2020	1,153.62
100474 - BAKER & TAYLOR	ADULT PRINT	02/04/2020	02/25/2020	37.52
100932 - CENTER POINT INC	ADULT PRINT	02/01/2020	02/25/2020	136.62
120319 - GALE RESEARCH INC. 120319 - GALE RESEARCH INC.	ADULT PRINT ADULT PRINT	01/28/2020 02/04/2020	02/25/2020 02/25/2020	24.00 178.43
120319 - GALE RESEARCH INC.	ADULT PRINT	02/05/2020	02/25/2020	30.39
120319 - GALE RESEARCH INC.	ADULT PRINT	02/05/2020	02/25/2020	50.23
120319 - GALE RESEARCH INC.	ADULT PRINT	02/04/2020	02/25/2020	231.66
120319 - GALE RESEARCH INC. 276974 - OVER DRIVE, INC.	ADULT PRINT EBOOKS	02/06/2020 02/04/2020	02/25/2020 02/25/2020	76.47 1,121.77
276974 - OVER DRIVE, INC.	ADULT ELECTRONIC RESOURCES	01/31/2020	02/25/2020	19.99
		Account 65630 - LIBRARY BOOKS Totals	27	\$12,553.87
Account 65641 - AUDIO VISUAL COLLECTIONS	ADULT AV	01/07/2020	02/25/2020	7.05
100655 - BLACKSTONE PUBLISHING 103424 - MIDWEST TAPE	ADULT AV ADULT AV	01/07/2020 02/07/2020	02/25/2020 02/25/2020	7.95 46.23
103424 - MIDWEST TAPE	ADULT AV	02/07/2020	02/25/2020	79.47
103424 - MIDWEST TAPE	ADULT AV	02/07/2020	02/25/2020	18.99
103424 - MIDWEST TAPE 103424 - MIDWEST TAPE	ADULT AV ADULT AV	02/07/2020 02/07/2020	02/25/2020 02/25/2020	71.99 108.96
103424 - MIDWEST TAPE 103424 - MIDWEST TAPE	ADULT AV	02/07/2020	02/25/2020	114.27
103424 - MIDWEST TAPE	ADULT AV	02/07/2020	02/25/2020	122.94
103424 - MIDWEST TAPE	ADULT AV	02/04/2020	02/25/2020	158.94
103424 - MIDWEST TAPE 103424 - MIDWEST TAPE	ADULT AV ADULT PRINT	02/04/2020 02/04/2020	02/25/2020 02/25/2020	285.34 45.48
103424 - MIDWEST TAPE	ADULT AV	02/04/2020	02/25/2020	26.49
103424 - MIDWEST TAPE	ADULT AV	02/04/2020	02/25/2020	21.99
103424 - MIDWEST TAPE	ADULT AV	02/04/2020	02/25/2020	109.31
103424 - MIDWEST TAPE 103424 - MIDWEST TAPE	ADULT AV ADULT AV	02/04/2020 02/04/2020	02/25/2020 02/25/2020	30.24 22.74
103424 - MIDWEST TAPE	ADULT AV	02/05/2020	02/25/2020	9.99
103424 - MIDWEST TAPE	ADULT AV	01/30/2020	02/25/2020	18.99
103424 - MIDWEST TAPE	ADULT AV	01/31/2020	02/25/2020	183.87
103424 - MIDWEST TAPE 103424 - MIDWEST TAPE	ADULT AV ADULT AV	01/31/2020 01/30/2020	02/25/2020 02/25/2020	31.74 57.47
103424 - MIDWEST TAPE	ADULT AV	01/31/2020	02/25/2020	27.04
103424 - MIDWEST TAPE	ADULT AV	01/31/2020	02/25/2020	31.74
103424 - MIDWEST TAPE	ADULT AV	01/30/2020	02/25/2020	136.75
103424 - MIDWEST TAPE 103424 - MIDWEST TAPE	ADULT AV ADULT AV	01/30/2020 01/30/2020	02/25/2020 02/25/2020	54.08 69.08
103424 - MIDWEST TAPE 103424 - MIDWEST TAPE	ADULT AV	01/30/2020	02/25/2020	400.68
103424 - MIDWEST TAPE	ADULT AV	01/30/2020	02/25/2020	26.49
103424 - MIDWEST TAPE	ADULT AV	01/30/2020	02/25/2020	56.97
103424 - MIDWEST TAPE 103424 - MIDWEST TAPE	ADULT AV ADULT AV	01/30/2020 01/30/2020	02/25/2020 02/25/2020	21.99 431.87
103424 - MIDWEST TAPE	ADULT AV	01/30/2020	02/25/2020	43.09
103424 - MIDWEST TAPE	ADULT AV	01/30/2020	02/25/2020	22.74

Accounts Payable by G/L Distribution Report
Payment Date Range 02/25/20 - 02/25/20 **CITY OF EVANSTON BILLS LIST**

PERIOD ENDING 02.25.2020 FY20 Vendor	hada Bardata	leurine Date	Decement Date	lavaira Assault
104325 - RECORDED BOOKS INC.	Invoice Description ADULT AV	Invoice Date 01/30/2020	Payment Date 02/25/2020	35.99
104325 - RECORDED BOOKS INC.	ADULT AV ADULT AV		02/25/2020	74.20
104325 - RECORDED BOOKS INC.	ADULT AV	02/04/2020	02/25/2020	31.49
104325 - RECORDED BOOKS INC.	ADULT AV	01/22/2020 01/28/2020	02/25/2020	31.50
104325 - RECORDED BOOKS INC.	ADULT AV	01/23/2020	02/25/2020	40.50
104325 - RECORDED BOOKS INC.	ADULT AV	01/10/2020	02/25/2020	6.95
104323 - NECONDED BOOKS INC.		Account 65641 - AUDIO VISUAL COLLECTIONS Totals	39	\$3.116.54
D : 11 // 1000 1000 000 000 000		Unit 4806 - LIFELONG LEARNING & LITERACY Totals	72	\$25,743.13
Business Unit 4820 - ACCESS SERVICES Account 52610 - LIBRARY FINES & FEES				
121187 - UNIQUE MANAGEMENT SERVICES	COLLECTION CHARGES	02/01/2020	02/25/2020	438.55
121107 - UNIQUE MANAGEMENT SERVICES	COLLECTION CHARGES	Account 52610 - LIBRARY FINES & FEES Totals	1	\$438.55
Account 65100 - LIBRARY SUPPLIES				*
107143 - COMPUTYPE INC.	ACCESS SERVICES SUPPLIES	01/31/2020	02/25/2020	377.21
		Account 65100 - LIBRARY SUPPLIES Totals	1 _	\$377.21
Business Unit 4825 - ENGAGEMENT SERVICES		Business Unit 4820 - ACCESS SERVICES Totals	2	\$815.76
Account 64015 - NATURAL GAS				
103744 - NICOR	CAMS NATURAL GAS	02/05/2020	02/25/2020	111.72
103744 - NICOR	N.B. NATURAL GAS	02/07/2020	02/25/2020	136.77
		Account 64015 - NATURAL GAS Totals	2	\$248.49
Account 65100 - LIBRARY SUPPLIES 103617 - NATIONAL AWARDS & FINE GIFTS	PROMOTIONAL ITEM - CARABINER	02/04/2020	02/25/2020	650.00
103883 - OFFICE DEPOT	LANGUAGE CAFE SUPPLIES	01/30/2020	02/25/2020	37.79
100000 CITIOL BEI CI	2 1100/102 0/11 2 001 / 2:20	Account 65100 - LIBRARY SUPPLIES Totals	2	\$687.79
Account 65630 - LIBRARY BOOKS				
100474 - BAKER & TAYLOR	CROWN JUV PRINT	01/14/2020	02/25/2020	933.27
100474 - BAKER & TAYLOR	CROWN JUV PRINT	01/13/2020	02/25/2020	1,067.03
100474 - BAKER & TAYLOR 100474 - BAKER & TAYLOR	CROWN JUV PRINT	01/13/2020	02/25/2020 02/25/2020	648.18
100474 - BAKER & TAYLOR 100474 - BAKER & TAYLOR	CROWN JUV PRINT CROWN JUV PRINT	01/13/2020 01/13/2020	02/25/2020	1,094.85 237.21
100474 - BAKER & TAYLOR	CROWN JUV PRINT	01/13/2020	02/25/2020	383.24
100474 - BAKER & TAYLOR	CROWN JUV PRINT	01/13/2020	02/25/2020	1,133.55
100474 - BAKER & TAYLOR	CROWN JUV PRINT	01/13/2020	02/25/2020	1,318.86
100474 - BAKER & TAYLOR	CROWN JUV PRINT	01/13/2020	02/25/2020	1,145.51
100474 - BAKER & TAYLOR	CROWN JUV PRINT	01/13/2020	02/25/2020	864.14
100474 - BAKER & TAYLOR	CROWN JUV PRINT	01/11/2020	02/25/2020	1,257.34
100474 - BAKER & TAYLOR	CROWN JUV PRINT	01/11/2020	02/25/2020	281.75
100474 - BAKER & TAYLOR 100474 - BAKER & TAYLOR	CROWN JUV PRINT CROWN JUV PRINT	01/13/2020 01/13/2020	02/25/2020 02/25/2020	152.18 743.29
100474 - BAKER & TAYLOR	CROWN JUV PRINT	01/11/2020	02/25/2020	650.50
100474 - BAKER & TAYLOR	CROWN JUV PRINT	01/10/2020	02/25/2020	168.45
100474 - BAKER & TAYLOR	CROWN JUV PRINT	01/10/2020	02/25/2020	1,084.57
100474 - BAKER & TAYLOR	CROWN JUV PRINT	01/10/2020	02/25/2020	1,356.05
100474 - BAKER & TAYLOR	CROWN JUV PRINT	01/10/2020	02/25/2020	1,271.92
100474 - BAKER & TAYLOR	CROWN JUV PRINT	01/10/2020	02/25/2020	769.24
100474 - BAKER & TAYLOR 100474 - BAKER & TAYLOR	CROWN JUV PRINT CROWN JUV PRINT	01/07/2020 01/07/2020	02/25/2020 02/25/2020	132.62 130.03
100474 - BAKER & TAYLOR	CROWN JUV PRINT	01/09/2020	02/25/2020	1,111.62
100474 - BAKER & TAYLOR	CROWN JUV PRINT	01/07/2020	02/25/2020	634.59
100474 - BAKER & TAYLOR	CROWN JUV PRINT	01/07/2020	02/25/2020	24.14
100474 - BAKER & TAYLOR	CROWN JUV PRINT	01/09/2020	02/25/2020	244.94
100474 - BAKER & TAYLOR	CROWN JUV PRINT	01/07/2020	02/25/2020	176.59
100474 - BAKER & TAYLOR 100474 - BAKER & TAYLOR	CROWN JUV PRINT CROWN JUV PRINT	01/07/2020 01/07/2020	02/25/2020 02/25/2020	1,332.13 482.66
100474 - BAKER & TAYLOR	CROWN JUV PRINT	01/21/2020	02/25/2020	122.61
100474 - BAKER & TAYLOR	CROWN JUV PRINT	01/20/2020	02/25/2020	71.12
100474 - BAKER & TAYLOR	CROWN JUV PRINT	01/18/2020	02/25/2020	177.19
100474 - BAKER & TAYLOR	CROWN JUV PRINT	01/18/2020	02/25/2020	49.00
100474 - BAKER & TAYLOR	CROWN JUV PRINT	01/17/2020	02/25/2020	18.21
100474 - BAKER & TAYLOR 100474 - BAKER & TAYLOR	CROWN JUV PRINT CROWN JUV PRINT	01/13/2020 01/16/2020	02/25/2020 02/25/2020	272.39 1,343.65
100474 - BAKER & TAYLOR	CROWN JUV PRINT	01/21/2020	02/25/2020	48.56
100474 - BAKER & TAYLOR	CROWN JUV PRINT	01/20/2020	02/25/2020	136.00
100474 - BAKER & TAYLOR	CROWN JUV PRINT	01/22/2020	02/25/2020	1,426.26
100474 - BAKER & TAYLOR	CROWN JUV PRINT	01/22/2020	02/25/2020	1,232.55
100474 - BAKER & TAYLOR	CROWN JUV PRINT	01/20/2020	02/25/2020	1,287.93
100474 - BAKER & TAYLOR 100474 - BAKER & TAYLOR	CROWN JUV PRINT CROWN JUV PRINT	01/15/2020 01/15/2020	02/25/2020 02/25/2020	760.66 1,297.62
100474 - BAKER & TAYLOR	CROWN JUV PRINT	01/17/2020	02/25/2020	680.24
100474 - BAKER & TAYLOR	CROWN JUV PRINT	01/16/2020	02/25/2020	399.56
100474 - BAKER & TAYLOR	CROWN JUV PRINT	01/18/2020	02/25/2020	48.52
100474 - BAKER & TAYLOR	CROWN JUV PRINT	01/16/2020	02/25/2020	850.98
100474 - BAKER & TAYLOR	CROWN JUV PRINT	01/15/2020	02/25/2020	877.56
100474 - BAKER & TAYLOR	CROWN JUV PRINT	01/16/2020	02/25/2020	1,262.54
100474 - BAKER & TAYLOR 100474 - BAKER & TAYLOR	CROWN JUV PRINT CROWN JUV PRINT	01/16/2020 01/16/2020	02/25/2020 02/25/2020	1,459.80 936.26
100474 - BAKER & TAYLOR	CROWN JUV PRINT	01/16/2020	02/25/2020	998.89
100474 - BAKER & TAYLOR	CROWN JUV PRINT	01/14/2020	02/25/2020	861.86
100474 - BAKER & TAYLOR	CROWN JUV PRINT	01/14/2020	02/25/2020	854.33
100474 - BAKER & TAYLOR	CROWN JUV PRINT	01/13/2020	02/25/2020	999.97
100474 - BAKER & TAYLOR	CROWN JUV PRINT	01/13/2020	02/25/2020	579.61
100474 - BAKER & TAYLOR	CROWN JUV PRINT	01/21/2020 01/21/2020	02/25/2020	53.24 48.58
100474 - BAKER & TAYLOR 100474 - BAKER & TAYLOR	CROWN JUV PRINT CROWN JUV PRINT	01/21/2020 01/21/2020	02/25/2020 02/25/2020	48.58 15.29
100474 - BAKER & TAYLOR 100474 - BAKER & TAYLOR	CROWN JUV PRINT	01/21/2020	02/25/2020	173.00
100474 - BAKER & TAYLOR	CROWN JUV PRINT	01/21/2020	02/25/2020	19.99
100474 - BAKER & TAYLOR	CROWN JUV PRINT	01/21/2020	02/25/2020	12.47
100474 - BAKER & TAYLOR	CROWN ADULT PRINT	01/13/2020	02/25/2020	1,118.68
100474 - BAKER & TAYLOR	CROWN ADULT PRINT	01/11/2020	02/25/2020	104.75
100474 - BAKER & TAYLOR	CROWN ADULT PRINT CROWN ADULT PRINT	01/11/2020 01/11/2020	02/25/2020	425.98
100474 - BAKER & TAYLOR	CAUWIN ADULT PRINT	01/11/2020	02/25/2020	1,076.79

Accounts Payable by G/L Distribution Report Payment Date Range 02/25/20 - 02/25/20

BILLS LIST PERIOD ENDING 02.25.2020 FY20

CITY OF EVANSTON

Vendor	Invoice Description	Invoice Date	Payment Date	Invoice Amount
100474 - BAKER & TAYLOR	CROWN ADULT PRINT	01/13/2020	02/25/2020	1,131.80
100474 - BAKER & TAYLOR	CROWN ADULT PRINT	01/10/2020	02/25/2020	481.73
100474 - BAKER & TAYLOR	CROWN ADULT PRINT	01/10/2020	02/25/2020	1,385.18
100474 - BAKER & TAYLOR	CROWN ADULT PRINT	01/10/2020	02/25/2020	333.54
100474 - BAKER & TAYLOR	CROWN ADULT PRINT	01/09/2020	02/25/2020	623.25
100474 - BAKER & TAYLOR	CROWN ADULT PRINT	01/08/2020	02/25/2020	755.79
100474 - BAKER & TAYLOR	CROWN ADULT PRINT	01/22/2020	02/25/2020	1,538.73
100474 - BAKER & TAYLOR	CROWN ADULT PRINT	01/22/2020	02/25/2020	139.20
100474 - BAKER & TAYLOR	CROWN ADULT PRINT	01/20/2020	02/25/2020	56.39
100474 - BAKER & TAYLOR	CROWN ADULT PRINT	01/20/2020	02/25/2020	41.59
100474 - BAKER & TAYLOR 100474 - BAKER & TAYLOR	CROWN ADULT PRINT CROWN ADULT PRINT	01/20/2020 01/18/2020	02/25/2020 02/25/2020	194.46 28.80
100474 - BAKER & TAYLOR	CROWN ADULT PRINT	01/10/2020	02/25/2020	19.79
100474 - BAKER & TAYLOR	CROWN ADULT PRINT	01/17/2020	02/25/2020	153.08
100474 - BAKER & TAYLOR	CROWN ADULT PRINT	01/16/2020	02/25/2020	1,308.04
100474 - BAKER & TAYLOR	CROWN ADULT PRINT	01/21/2020	02/25/2020	79.27
100474 - BAKER & TAYLOR	CROWN ADULT PRINT	01/21/2020	02/25/2020	43.31
100474 - BAKER & TAYLOR	CROWN ADULT PRINT	01/21/2020	02/25/2020	240.65
100474 - BAKER & TAYLOR	CROWN ADULT PRINT	01/21/2020	02/25/2020	37.95
100474 - BAKER & TAYLOR	CROWN ADULT PRINT	01/21/2020	02/25/2020	1,407.01
100474 - BAKER & TAYLOR	CROWN ADULT PRINT	01/20/2020	02/25/2020	102.96
100474 - BAKER & TAYLOR	CROWN ADULT PRINT	01/20/2020	02/25/2020	80.72
100474 - BAKER & TAYLOR	CROWN ADULT PRINT	01/20/2020	02/25/2020	48.48
100474 - BAKER & TAYLOR	CROWN ADULT PRINT	01/20/2020	02/25/2020	1,261.75
100474 - BAKER & TAYLOR	CROWN ADULT PRINT	01/13/2020	02/25/2020	582.28
100474 - BAKER & TAYLOR 100474 - BAKER & TAYLOR	CROWN ADULT PRINT CROWN ADULT PRINT	01/15/2020 01/15/2020	02/25/2020 02/25/2020	1,595.50 1,603.31
100474 - BAKER & TAYLOR	CROWN ADULT PRINT	01/17/2020	02/25/2020	217.79
100474 - BAKER & TAYLOR	CROWN ADULT PRINT	01/17/2020	02/25/2020	142.64
100474 - BAKER & TAYLOR	CROWN ADULT PRINT	01/20/2020	02/25/2020	200.84
100474 - BAKER & TAYLOR	CROWN ADULT PRINT	01/18/2020	02/25/2020	41.85
100474 - BAKER & TAYLOR	CROWN ADULT PRINT	01/15/2020	02/25/2020	1,778.52
100474 - BAKER & TAYLOR	CROWN ADULT PRINT	01/16/2020	02/25/2020	398.41
100474 - BAKER & TAYLOR	CROWN ADULT PRINT	01/16/2020	02/25/2020	79.62
100474 - BAKER & TAYLOR	CROWN ADULT PRINT	01/16/2020	02/25/2020	389.34
100474 - BAKER & TAYLOR	CROWN ADULT PRINT	01/13/2020	02/25/2020	1,585.28
100474 - BAKER & TAYLOR	CROWN ADULT PRINT	01/15/2020	02/25/2020	1,466.20
100474 - BAKER & TAYLOR	CROWN ADULT PRINT	01/15/2020	02/25/2020	1,562.08
100474 - BAKER & TAYLOR 100474 - BAKER & TAYLOR	CROWN ADULT PRINT CROWN ADULT PRINT	01/22/2020	02/25/2020 02/25/2020	1,394.42 19.23
100474 - BAKER & TAYLOR	CROWN ADULT PRINT	01/21/2020 01/21/2020	02/25/2020	27.64
100474 - BAKER & TAYLOR	CROWN YA PRINT	01/21/2020	02/25/2020	9.94
100474 - BAKER & TAYLOR	CROWN YA PRINT	01/15/2020	02/25/2020	821.82
100474 - BAKER & TAYLOR	CROWN YA PRINT	01/18/2020	02/25/2020	14.16
100474 - BAKER & TAYLOR	CROWN YA PRINT	01/18/2020	02/25/2020	22.95
100474 - BAKER & TAYLOR	CROWN YA PRINT	01/17/2020	02/25/2020	14.14
100474 - BAKER & TAYLOR	CROWN YA PRINT	01/18/2020	02/25/2020	21.08
100474 - BAKER & TAYLOR	CROWN YA PRINT	01/21/2020	02/25/2020	13.01
100474 - BAKER & TAYLOR	CROWN YA PRINT	01/21/2020	02/25/2020	109.47
100474 - BAKER & TAYLOR	CROWN YA PRINT	01/13/2020	02/25/2020	1,143.92
100474 - BAKER & TAYLOR	ADULT PRINT	01/30/2020	02/25/2020	31.61
100474 - BAKER & TAYLOR 100474 - BAKER & TAYLOR	JUV PRINT ADULT PRINT	02/10/2020 02/05/2020	02/25/2020 02/25/2020	223.00 96.03
100474 - BAKER & TAYLOR	ADULT PRINT	02/06/2020	02/25/2020	1,435.93
100474 - BAKER & TAYLOR	ADULT PRINT	02/05/2020	02/25/2020	461.94
100474 - BAKER & TAYLOR	ADULT PRINT	02/05/2020	02/25/2020	345.38
100474 - BAKER & TAYLOR	ADULT PRINT	02/05/2020	02/25/2020	277.37
100474 - BAKER & TAYLOR	JUV PRINT	02/04/2020	02/25/2020	80.71
100474 - BAKER & TAYLOR	JUV PRINT	02/04/2020	02/25/2020	380.10
100474 - BAKER & TAYLOR	ADULT PRINT	02/04/2020	02/25/2020	64.39
		Account 65630 - LIBRARY BOOKS Totals	126	\$73,078.46
		Business Unit 4825 - ENGAGEMENT SERVICES Totals	130	\$74,014.74
Business Unit 4835 - INNOVATION & DIGITAL LEARNING				
Account 62341 - INTERNET SOLUTION PROVIDERS 104897 - SPRINT	MOBILE HOTSPOTS	02/02/2020	02/25/2020	3,877.29
IVTOVI - OLIVIIVI	WODILL HOTSFOTS	Account 62341 - INTERNET SOLUTION PROVIDERS Totals	1	\$3,877.29
Account 65630 - LIBRARY BOOKS		ACCOUNT 02041 - INTLINELY GOLUTION PROVIDERS TOTALS	į.	ψυ,υ11.29
100474 - BAKER & TAYLOR	YA PRINT	02/03/2020	02/25/2020	322.85
100474 - BAKER & TAYLOR	JUV PRINT	02/10/2020	02/25/2020	656.55
100474 - BAKER & TAYLOR	JUV PRINT	02/04/2020	02/25/2020	202.25
100474 - BAKER & TAYLOR	JUV PRINT	02/04/2020	02/25/2020	704.50
		Account 65630 - LIBRARY BOOKS Totals	4	\$1,886.15
	Bu	siness Unit 4835 - INNOVATION & DIGITAL LEARNING Totals	5	\$5,763.44
Business Unit 4840 - LIBRARY MAINTENANCE				
Account 62225 - BLDG MAINTENANCE SERVICES	ALADM CYCTEM	00/00/0000	00/05/0000	E00 0E
100162 - ALARM DETECTION SYSTEMS, INC.	ALARM SYSTEM	02/09/2020	02/25/2020	580.05
100162 - ALARM DETECTION SYSTEMS, INC. 151986 - CINTAS CORPORATION #769	ALARM SYSTEM MAT SERVICE	02/09/2020 01/31/2020	02/25/2020 02/25/2020	518.43 352.05
151986 - CINTAS CORPORATION #769 151986 - CINTAS CORPORATION #769	MAT SERVICE MAT SERVICE	01/31/2020	02/25/2020	352.05 352.05
151986 - CINTAS CORPORATION #769 151986 - CINTAS CORPORATION #769	MAT SERVICE MAT SERVICE	02/14/2020	02/25/2020	352.05
298493 - CONQUEST PEST SOLUTIONS	PEST SOLUTION	02/07/2020	02/25/2020	145.00
145106 - TOTAL BUILDING SERVICES	JANITORIAL SERVICES 2020	02/05/2020	02/25/2020	9,390.00
		Account 62225 - BLDG MAINTENANCE SERVICES Totals	7	\$11,689.63
Account 62341 - INTERNET SOLUTION PROVIDERS				
105394 - VERIZON WIRELESS	COMMUNICATION CHARGES- J		02/25/2020	
Account CAFOE TELECOMMUNICATIONS		Account 62341 - INTERNET SOLUTION PROVIDERS Totals	1	\$155.05
Account 64505 - TELECOMMUNICATIONS 154298 - CALL ONE				
	COMMUNICATION CHARGES NO	OV 10 11/15/2010	02/25/2020	7 245 42
	COMMUNICATION CHARGES N		02/25/2020	7,245.42 7,501.83
154298 - CALL ONE	COMMUNICATION CHARGES NO COMMUNICATION CHARGES D		02/25/2020 02/25/2020 2	

Accounts Payable by G/L Distribution Report Payment Date Range 02/25/20 - 02/25/20

Vendor	Invoice Description	Invoice Date	Payment Date	Invoice Amount
Account 65040 - JANITORIAL SUPPLIES				
10546 - SUPERIOR INDUSTRIAL SUPPLY	JANITORIAL SUPPLIES	02/06/2020	02/25/2020	28.55
		TORIAL SUPPLIES Totals	1	\$28.55
	Business Unit 4840 - LIBRAI	RY MAINTENANCE Totals	11	\$26,620.48
Business Unit 4845 - LIBRARY ADMINISTRATION				
Account 62185 - CONSULTING SERVICES				
102739 - STEVE JOHNSON CONNECTS	PROFESSIONAL FEE - PODCAST	02/10/2020	02/25/2020	500.00
10771 - LYNN TRAUTMANN	PHOTOGRAPHY SERVICES FOR DECEMBER 2019 EVENTS	02/18/2020	02/25/2020	
	Account 62185 - CONSU	JLTING SERVICES Totals	2	\$800.00
Account 62210 - PRINTING	BUONESS CARRO PRINTING	00/04/0000	00/05/0000	04.00
14818 - FISHEYE GRAPHIC SERVICES, INC.	BUSINESS CARDS PRINTING	02/01/2020	02/25/2020	84.00
14818 - FISHEYE GRAPHIC SERVICES, INC.	ENVELOPES PRINTING	02/01/2020	02/25/2020	155.00
Assessed COOCE TRAINING & TRAVEL	Account	62210 - PRINTING Totals	2	\$239.00
Account 62295 - TRAINING & TRAVEL 17262 - KATHERINE JACOB	ALA WINTER 2020 CONFERENCE REIMBURSEMENT	00/05/0000	00/05/0000	202.70
1/202 - KATHERINE JACOB		02/05/2020 AINING & TRAVEL Totals	02/25/2020	
Assessed COOM CORY MACHINE CHARGES	Account 62295 - 1 R.	AINING & I RAVEL TOTALS	1	\$383.78
Account 62380 - COPY MACHINE CHARGES 105654 - XEROX CORP.	COPYING SERVICE	00/00/2000	02/25/2020	40.00
105654 - XEROX CORP.	COPYING SERVICE COPYING SERVICE	02/06/2020 02/06/2020	02/25/2020	16.80 16.80
105654 - XEROX CORP. 105654 - XEROX CORP.	COPYING SERVICE COPYING SERVICE	02/06/2020	02/25/2020	16.80
105654 - XEROX CORP. 105654 - XEROX CORP.	COPYING SERVICE COPYING SERVICE	02/06/2020	02/25/2020	16.80
105654 - XEROX CORP.	COPYING SERVICE COPYING SERVICE	02/01/2020	02/25/2020	254.90
105654 - XEROX CORP.	COPYING SERVICE COPYING SERVICE	02/01/2020	02/25/2020	254.90 16.80
103034 - AEROA CORP.	Account 62380 - COPY MA		6	\$338.90
Account 64540 - TELECOMMUNICATIONS - WIRELESS	Account 62300 - COP I WA	CHINE CHARGES TOTALS	0	φ330.90
105394 - VERIZON WIRELESS	COMMUNICATION CHARGES- JAN 20	02/01/2020	02/25/2020	180.96
14093 - VERIZON WIRELESS 14093 - VERIZON NETWORKFLEET, INC.	AVL TRACKERS	01/01/2020	02/25/2020	
14093 - VERIZON NETWORK EEET, INC.	Account 64540 - TELECOMMUNICAT		2	\$199.91
Account 65095 - OFFICE SUPPLIES	Account 04340 - I ELECOMMONICAT	10143 - WINELESS Totals	2	ψ199.91
101752 - EVANSTON PUBLIC LIBRARY	MEETING ROOM REIMBURSEMENT FOR E TAYLOR	02/03/2020	02/25/2020	75.00
103883 - OFFICE DEPOT	OFFICE SUPPLIES	01/29/2020	02/25/2020	18.99
103883 - OFFICE DEPOT	OFFICE SUPPLIES	01/29/2020	02/25/2020	54.56
103883 - OFFICE DEPOT	OFFICE SUPPLIES	01/29/2020	02/25/2020	67.35
103883 - OFFICE DEPOT	OFFICE SUPPLIES	01/29/2020	02/25/2020	50.84
103883 - OFFICE DEPOT	OFFICE SUPPLIES	02/04/2020	02/25/2020	90.08
		OFFICE SUPPLIES Totals	6	\$356.82
Account 65100 - LIBRARY SUPPLIES	, toodank coole		· ·	4000.02
206940 - ULINE	OFFICE SUPPLIES	01/28/2020	02/25/2020	75.58
		BRARY SUPPLIES Totals	1	\$75.58
	Business Unit 4845 - LIBRARY	ADMINISTRATION Totals	20	\$2,393.99
	Departr	ment 48 - LIBRARY Totals	249	\$140,967.54
	Fund 185	- LIBRARY FUND Totals	249	\$140,967.54
* = Prior Fiscal Year Activity			249	\$140,967.54

CITY OF EVANSTON LIBRARY BILLS LIST PERIOD ENDING 02.25.2020

SUPPLEMENTAL LIST ACH AND WIRE TRANSFERS

ACCOUNT NUMBER	SUPPLIER NAME	DESCRIPTION	AMOUNT
SUPPLEMENTAL BILLS LIST AT	TACHMENT		
			0.00
			0.00
		GRANI	O TOTAL 140,967.54
Prepared by	Accounts Payable Coordinator	Date	
Approved by	Library Administrative Services Manager	Date	
Approved by	Library Director	Date	
Approved by	Library Board Treasurer	Date	

Library Director's Report March 18, 2020

Updates:

Following best practices and in consultation with the City of Evanston, we are managing risk to patrons and staff as the Coronavirus continues to spread.

Assessments, Metrics and Initiative results:

					Computer/I	nternet Use	9						
	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	FYTD
Main	4,489	4,234											8,72
North Branch	293	140											43
CAMS	432	498											930
Robert Crown	2	56											56
Computer Lab	100	100			Į.								200
Overall Computer/Internet Use	5,314	5,028				-				-			10,342
					Websit	e Visits							
All Location	47,442	40,570											88,012
					Wifi U	Jsers							
All Location	15,000	15,215											30,219
	-11-11												
					Library	Visits							
Main	37,542	36,426											73,968
North Branch	3,373	3,476											6,849
Robert Crown	-	1,311											
CAMS	3,402	3,581											6,983
C. IIIIG													87,800

Upcoming events of Note:

Engagement Services:

There are two locations for the Neighborhood Resource Center with forthcoming events as follows.

At Family Focus - Estate Planning: Living Wills and Trusts: A 90-minute session about basic estate planning and the options when it comes to handling trusts. Childcare is available and no registration is required. Tuesday, March 17, 6:30 - 8 pm, Family Focus, 2010 Dewey Ave. [POSTPONED]

At Grace Church - Kick Off Event: Enjoy a free meal at the kick-off of this new monthly series of 90 minute classes in south Evanston. No registration is required. *Tuesday March 24, 6:30 - 8 pm, Grace Church, 1430 South Boulevard.* [POSTPONED]

Excerpts from Patron feedback:

In conversation with a patron at the Crown opening on 2/29, she expressed her deep gratitude for the display of adult Spanish language books in both fiction and non-fiction. "I've never, ever been in a library and seen this many books in my own language. Thank you! I can't wait to bring my daughter."

National Able Network - March 2020 Statistics

ORIENTATIONS	February Total	Previous Months	Program Year to Date Total
Evanston Public Library	20	96	116
Oakton Community College	28	158	186
TABE TESTING	12	105	117
ONE-ON-ONE RESUME ASSISTANCE	10	58	68
Workshops	0		
JSWT (Oakton Community College)	62	277	339
JUMPSTART WORKSHOPS	0		
Evanston Public Library	14	36	50
Oakton Community College	0	9	9
THE PATH WORKSHOP	0		
Evanston Public Library	11	66	77
Oakton Community College	21	145	166
RESOURCE ROOM (NEW CUSTOMERS)	33	151	184
RESOURCE ROOM (REPEAT CUSTOMERS	108	881	989
RESOURCE ROOM TOTAL	141	1140	1281
71 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	319	1982	2301



Memorandum

To: Evanston Public Library Board of Trustees

From: Karen Danczak Lyons, Executive Director

Subject: Equity Statement

Date: March 13, 2020

The 2018 Equity, Diversity & Needs Assessment from DeEtta Jones Consulting contained a list of 11 goals for EPL, including recommendation #1 to "Issue a statement that explicity recognizes historic racism in Evanston and commits the Library to social justice.

EPL's internal Equity Diversity and Inclusion (EDI) Committee, the Administrative Team and the Racial Equity Task Force (RETF) have drafted a statement for your consideration.

EDI Statement Draft

In this statement, we will define what we mean by equity, diversity, and inclusion, apologize for our failures to live up to these ideals, and offer our commitments for achieving our goals. We believe this is only possible if we embrace and promote equity, diversity, and inclusion in everything we do.

Definition of Terms¹

- "Equity" takes difference into account to ensure a fair process and, ultimately, a fair outcome. Equity recognizes that some groups were (and are) disadvantaged in accessing educational and employment opportunities and are, therefore, underrepresented or marginalized in many organizations and institutions. People may be disadvantaged on the basis of race and ethnicity, religious beliefs, sexual orientation, gender identification, socioeconomic status, or physical or mental ability. Equity is not the same as Equality. Equality means that everyone has access to the same resources. Equity, in contrast, means people receive resources based on their needs and their potential to benefit.
- "Diversity" can be defined as the sum of the ways that people are both alike and different. When we recognize, value, and embrace diversity, we are recognizing, valuing, and embracing the uniqueness of each individual.
- "Inclusion" means an environment in which all individuals are treated fairly and respectfully; are valued for their distinctive skills, experiences, and perspectives; have equal access to resources and opportunities; and can contribute fully to the organization's success.

Apology Statement

We believe a sincere and heartfelt apology is an important and necessary first step in the process of reconciliation. Maya Angelou teaches us that:

History, despite its wrenching pain, Cannot be unlived, but if faced With courage, need not be lived again.²

¹ Sources: "Equity, Diversity, Inclusion: An Interpretation of the Library Bill of Rights", American Library Association, July 5, 2017. http://www.ala.org/advocacy/intfreedom/librarybill/interpretations/EDI (Accessed March 10, 2020) Document ID: 7a43b47e-c032-2214-55bf-e1d57449bd8d.

"The Equiticity Racial Equity Statement of Principle." Equiticity, August 13, 2019.

[&]quot;The Equiticity Racial Equity Statement of Principle." Equiticity, August 13, 2019, www.equiticity.org/statement.

² Angelou, M. (1993). On the pulse of morning.

Too often, EPL has focused on being neutral rather than equitable. We did not adequately consult or reflect our community, and failed to question our own assumptions about what services and materials our community has either needed or wanted. Leadership placed too little importance on hiring staff from diverse backgrounds. This, coupled with the failure to adequately support and listen to staff members who could speak to the needs of their diverse communities, resulted in an overall passivity in reaching out to those who most need our services. We acknowledge and regret that already-marginalized community members felt excluded from and unwelcome in our spaces. Evanston Public Library must fully acknowledge its role in the disenfranchisement of Black community members of Evanston. The closure of the library branch that operated at 1715 Simpson Street from 1975-1981 is one example of this lack of commitment to Evanston's Black community, and has yet to be rectified. In addition, the library did not schedule regular bookmobile visits to the area, and the bookmobile services were cancelled entirely in 1997. The ongoing lack of services provided in Spanish continues to harm our community. We apologize for these actions and inactions, and seek to continue growing in our understanding of and commitment to equity, diversity, and inclusion.

Our Commitment

- 1. Strategic outreach to underserved populations and a breakdown of socioeconomic barriers.
 - a. Create and maintain community partnerships and programs, on and off-site, leveraging EPL resources to increase community engagement.
 - b. Highlight our digital resources and other various forms of access to those who find the library's building, location, or hours inaccessible.
 - c. Evaluate which audiences we are prioritizing, and evaluate how to best reach underserved populations.
- 2. Improve engagement with the community.
 - a. Learn what the community wants to see in Evanston libraries, participate in community events, and be more receptive to ideas from community members.
 - b. Increase non-English-language events to better reflect the languages spoken in the Evanston community.
- 3. Reflect the diversity of the Evanston community in library collections.
- a. Expand our methods of asking the public what material they want to see on our shelves.
- b. Form a community collections advisory group with residents and staff to inform future purchasing decisions.
- c. Find new ways of increasing the visibility of books that reflect the diversity and richness of cultures, in particular those of Evanston residents.
- d. Update and grow world language collections, including audio-visual materials and e-materials.
- e. Seek effective ways to market the collections that are available to residents throughout Evanston

4. Develop a Racial Equity Tool to apply to decision-making in cooperation with Evanston city government.

Evanston has a long history of racism that continues to this day. EPL has been an agent of this racism in both passive and active ways. As one of our long-term commitments to combating this system of oppression, we will undergo a yearly review, incorporating both external and internal feedback, in order to evaluate our progress towards becoming a more equitable library. In this way, we are attempting to hold ourselves accountable, and will be archiving this feedback and making it public, as a foundation from which we may continue to build. We appreciate the chance to learn from past mistakes as we establish a model for redress and equity.



Memorandum

To: Evanston Public Library Board of Trustees

From: Teri Campbell, Assistant Director

Subject: Administrative Services Update

Date: March 13, 2020

This memo provides an update on significant administrative activities.

Human Resources

Offers have been accepted for the Early Learning & Literacy Library Assistant, for the Security Monitor for the Facilities team, and for a Library Intern at Robert Crown branch. Our newest employees will be announced next month.

Interviews are underway for Public Service Substitutes. Elsewhere in the branch system, a Branch Assistant, Clerk, Community Engagement Library Assistant and Library Intern vacancy are in process.

Financial Resources

The Library Fund financial report for the period ending February 29th is included in this meeting packet for your review. For the operating fund, revenue has reached 1% of budget projection and expenditures 15%. The capital fund expenditure is also 15% of budget.

Facilities Update

The Robert Crown Community Center library branch is open for business, with a few outstanding punch list items to resolve. The Opening Ceremony and Invocation for the new facility has been postponed until further notice.

Fiscal Year to Date 02/29/20 Include Rollup Account and Rollup to Object Account

		Adopted	Budget	Amended	Current Month	YTD	YTD	Budget - YTD	% Used/	
Account	Account Description	Budget	Amendments	Budget	Transactions	Encumbrances	Transactions	Transactions	Rec'd	Prior Year Total
Fund 185 - L	IBRARY FUND									
REVENUE										
51015	PROPERTY TAXES	7,252,000.00	.00	7,252,000.00	.00	.00	.00	7,252,000.00	0	6,739,361.91
52610	LIBRARY FINES & FEES	60,000.00	.00	60,000.00	(438.55)	.00	7,396.17	52,603.83	12	84,204.02
53200	BEV SNACK VENDING MACHINE	.00	.00	.00	39.21	.00	54.19	(54.19)	+++	445.19
55201	Federal Grants	15,000.00	.00	15,000.00	.00	.00	14,616.34	383.66	97	57,222.43
55245	LIBRARY STATE PER CAPITA GRANT	93,000.00	.00	93,000.00	.00	.00	.00	93,000.00	0	93,107.50
56011	DONATIONS	390,000.00	.00	390,000.00	.00	.00	46,571.69	343,428.31	12	383,085.36
56045	MISCELLANEOUS REVENUE	10,000.00	.00	10,000.00	.00	.00	283.00	9,717.00	3	19,260.69
56140	FEES AND MERCHANDISE SALE	.00	.00	.00	.00	.00	357.18	(357.18)	+++	3,080.84
56501	INVESTMENT INCOME	15,000.00	.00	15,000.00	4,626.38	.00	10,635.87	4,364.13	71	108,898.11
57002	TRANSFER FROM ENDOWMENT	205,948.00	.00	205,948.00	.00	.00	.00	205,948.00	0	195,000.00
57058	TRANSFER FROM GOOD NEIGHBOR FUND	70,000.00	.00	70,000.00	5,833.34	.00	11,666.68	58,333.32	17	150,000.00
57515	LIBRARY MATERIAL REPLACEMENT CHARGES	35,000.00	.00	35,000.00	.00	.00	2,616.22	32,383.78	7	953.42
57526	LIBRARY BOOK SALE	5,000.00	.00	5,000.00	.00	.00	2,377.33	2,622.67	48	8,536.36
57535	LIBRARY COPY MACH. CHG	18,000.00	.00	18,000.00	.00	.00	1,743.76	16,256.24	10	18,161.78
57540	LIBRARY MEETING RM RENTAL	15,000.00	.00	15,000.00	.00	.00	1,328.59	13,671.41	9	12,685.20
57545	NORTH BRANCH RENTAL INCOME	28,000.00	.00	28,000.00	.00	.00	2,185.33	25,814.67	8	27,541.01
57551	LIBRARY GRANTS	106,000.00	.00	106,000.00	.00	.00	.00	106,000.00	0	54,439.00
	REVENUE TOTALS	\$8,317,948.00	\$0.00	\$8,317,948.00	\$10,060.38	\$0.00	\$101,832.35	\$8,216,115.65	1%	\$7,955,982.82

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61010	REGULAR PAY	3,043,810.43	.00	3,043,810.43	225,865.14	.00	367,500.80	2,676,309.63	12	2,656,265.80
61050	PERMANENT PART-TIME	1,457,284.10	.00	1,457,284.10	93,309.68	.00	156,458.98	1,300,825.12	11	1,273,692.45
61060	SEASONAL EMPLOYEES	54,000.00	.00	54,000.00	7,263.50	.00	10,727.50	43,272.50	20	100,766.56
61110	OVERTIME PAY	20,250.00	.00	20,250.00	1,200.39	.00	2,572.60	17,677.40	13	17,030.75
61415	TERMINATION PAYOUTS	.00	.00	.00	849.46	.00	849.46	(849.46)	+++	24,295.50
61420	ANNUAL SICK LEAVE PAYOUT	.00	.00	.00	.00	.00	2,689.94	(2,689.94)	+++	911.79
61430	VACATION PAYOUTS (PREVIOUSLY OTHER PAYOUTS)	.00	.00	.00	.00	.00	.00	.00	+++	4,671.58
61510	HEALTH INSURANCE	593,815.52	.00	593,815.52	45,025.45	.00	74,461.14	519,354.38	13	515,775.02
61610	DENTAL INSURANCE	.00	.00	.00	.00	.00	.00	.00	+++	546.17
61615	LIFE INSURANCE	2,118.84	.00	2,118.84	188.44	.00	375.89	1,742.95	18	2,113.65
61625	AUTO ALLOWANCE	4,800.00	.00	4,800.00	400.00	.00	800.00	4,000.00	17	6,900.00
61626	CELL PHONE ALLOWANCE	2,100.00	.00	2,100.00	175.00	.00	350.00	1,750.00	17	3,688.20
61630	SHOE ALLOWANCE	540.00	.00	540.00	.00	.00	.00	540.00	0	540.00
61710	IMRF	366,000.91	.00	366,000.91	26,670.20	.00	44,012.89	321,988.02	12	234,394.22
61725	SOCIAL SECURITY	275,338.28	.00	275,338.28	19,745.17	.00	33,186.20	242,152.08	12	241,198.19
61730	MEDICARE	64,955.16	.00	64,955.16	4,617.85	.00	7,761.29	57,193.87	12	56,890.03
62185	CONSULTING SERVICES	153,000.00	.00	153,000.00	5,041.00	15,076.00	5,874.33	132,049.67	14	62,952.29
62205	ADVERTISING	8,000.00	.00	8,000.00	.00	.00	.00	8,000.00	0	1,318.07
62210	PRINTING	8,000.00	.00	8,000.00	239.00	.00	239.00	7,761.00	3	2,162.83
62225	BLDG MAINTENANCE SERVICES	194,000.00	.00	194,000.00	12,393.73	127,150.00	19,160.90	47,689.10	75	253,941.48
62235	OFFICE EQUIPMENT MAINT	10,000.00	.00	10,000.00	.00	.00	.00	10,000.00	0	.00
62245	OTHER EQMT MAINTENANCE	1,300.00	.00	1,300.00	.00	.00	.00	1,300.00	0	.00
62275	POSTAGE CHARGEBACKS	2,600.00	.00	2,600.00	.00	.00	419.35	2,180.65	16	5,073.84
62290	TUITION	15,000.00	.00	15,000.00	.00	.00	.00	15,000.00	0	15,324.00
62295	TRAINING & TRAVEL	42,000.00	.00	42,000.00	2,515.37	.00	2,515.37	39,484.63	6	31,030.15
62305	RENTAL OF AUTO-FLEET MAINTENANCE	5,440.00	.00	5,440.00	453.34	.00	906.68	4,533.32	17	5,439.96

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62309	RENTAL OF AUTO REPLACEMENT	4,885.00	.00	4,885.00	407.09	.00	814.18	4,070.82	17	4,884.94
62315	POSTAGE	1,000.00	.00	1,000.00	.00	.00	.00	1,000.00	0	1,815.57
62340	IT COMPUTER SOFTWARE	228,600.00	.00	228,600.00	23,362.20	3,770.00	39,052.05	185,777.95	19	160,193.92
62341	INTERNET SOLUTION PROVIDERS	235,000.00	.00	235,000.00	9,884.06	50,266.57	10,589.06	174,144.37	26	218,463.01
62360	MEMBERSHIP DUES	2,100.00	.00	2,100.00	.00	.00	.00	2,100.00	0	2,139.00
62375	RENTALS	59,740.00	.00	59,740.00	4,900.31	.00	9,800.62	49,939.38	16	59,623.26
62380	COPY MACHINE CHARGES	12,900.00	.00	12,900.00	372.50	.00	372.50	12,527.50	3	6,706.11
62506	WORK- STUDY	9,700.00	.00	9,700.00	.00	.00	.00	9,700.00	0	9,435.83
62705	BANK SERVICE CHARGES	5,700.00	.00	5,700.00	689.64	.00	1,811.56	3,888.44	32	6,923.34
64015	NATURAL GAS	29,900.00	.00	29,900.00	2,227.48	.00	2,227.48	27,672.52	7	23,896.51
64505	TELECOMMUNICATIONS	3,500.00	.00	3,500.00	.00	.00	.00	3,500.00	0	17,905.35
64540	TELECOMMUNICATIONS - WIRELESS	2,000.00	.00	2,000.00	199.91	.00	199.91	1,800.09	10	2,568.58
65025	FOOD	20,000.00	.00	20,000.00	.00	.00	.00	20,000.00	0	15,407.35
65040	JANITORIAL SUPPLIES	12,000.00	.00	12,000.00	170.22	.00	170.22	11,829.78	1	10,285.36
65050	BLDG MAINTENANCE MATERIAL	30,000.00	.00	30,000.00	.00	.00	64.15	29,935.85	0	25,319.64
65095	OFFICE SUPPLIES	70,000.00	.00	70,000.00	1,216.68	9,834.16	1,216.68	58,949.16	16	77,172.92
65100	LIBRARY SUPPLIES	237,750.00	.00	237,750.00	10,694.56	2,511.32	12,296.35	222,942.33	6	116,931.29
65125	OTHER COMMODITIES	25,000.00	.00	25,000.00	.00	.00	.00	25,000.00	0	.00
65503	FURNITURE / FIXTURES / EQUIPMENT	5,500.00	.00	5,500.00	.00	.00	.00	5,500.00	0	2,348.36
65550	AUTOMOTIVE EQUIPMENT	7,000.00	.00	7,000.00	.00	.00	.00	7,000.00	0	4.95
65555	IT COMPUTER HARDWARE	45,000.00	.00	45,000.00	.00	.00	.00	45,000.00	0	36,111.67
65628	Library Electronic Resources	.00	.00	.00	.00	.00	.00	.00	+++	26,838.59
65630	LIBRARY BOOKS	591,300.00	.00	591,300.00	157,383.76	.00	162,614.57	428,685.43	28	502,111.91
65635	PERIODICALS	18,700.00	.00	18,700.00	.00	.00	.00	18,700.00	0	18,692.45
65641	AUDIO VISUAL COLLECTIONS	120,700.00	.00	120,700.00	7,330.68	.00	9,631.62	111,068.38	8	95,516.77
65650	VISUAL MEDIA COLLECTION	.00	.00	.00	.00	.00	.00	.00	+++	999.00
66025	TRANSFER TO DEBT SERVICE - ERI	.00	.00	.00	.00	.00	.00	.00	+++	87,456.00
66131	TRANSFER TO GENERAL FUND	274,050.00	.00	274,050.00	22,837.50	.00	45,675.00	228,375.00	17	270,000.00
	EXPENSE TOTALS	\$8,376,378.24	\$0.00	\$8,376,378.24	\$687,629.31	\$208,608.05	\$1,027,398.27	\$7,140,371.92	15%	\$7,316,674.21
	Fund 185 - LIBRARY FUND Totals									
	REVENUE TOTALS	8,317,948.00	.00	8,317,948.00	10,060.38	.00	101,832.35	8,216,115.65	1%	7,955,982.82
	EXPENSE TOTALS	8,376,378.24	.00	8,376,378.24	687,629.31	208,608.05	1,027,398.27	7,140,371.92	15%	7,316,674.21
	Fund 185 - LIBRARY FUND Totals	(\$58,430.24)	\$0.00	(\$58,430.24)	(\$677,568.93)	(\$208,608.05)	(\$925,565.92)	\$1,075,743.73		\$639,308.61

Fund 186 - LIBRARY DEBT SERVICE FUND

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REVENUE											
51015	PROPERTY TAXES		480,144.00	.00	480,144.00	.00	.00	.00	480,144.00	0	350,000.00
		REVENUE TOTALS	\$480,144.00	\$0.00	\$480,144.00	\$0.00	\$0.00	\$0.00	\$480,144.00	0%	\$350,000.00
EXPENSE											
68305	DEBT SERVICE- PRINCIPAL		222,648.00	.00	222,648.00	.00	.00	.00	222,648.00	0	182,561.00
68315	DEBT SERVICE- INTEREST		257,496.00	.00	257,496.00	.00	.00	.00	257,496.00	0	86,778.70
		EXPENSE TOTALS	\$480,144.00	\$0.00	\$480,144.00	\$0.00	\$0.00	\$0.00	\$480,144.00	0%	\$269,339.70
	Fund 186 - LIBRARY DEBT S	SERVICE FUND Totals									
		REVENUE TOTALS	480,144.00	.00	480,144.00	.00	.00	.00	480,144.00	0%	350,000.00
		EXPENSE TOTALS	480,144.00	.00	480,144.00	.00	.00	.00	480,144.00	0%	269,339.70
	Fund 186 - LIBRARY DEBT	SERVICE FUND Totals	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00		\$80,660.30
Fund 187 -	LIBRARY CAPITAL IMPROVEMENT F	D									
REVENUE											
56060	BOND PROCEEDS		543,000.00	.00	543,000.00	.00	.00	.00	543,000.00	0	1,564,031.67
56061	BOND PREMIUM		.00	.00	.00	.00	.00	.00	.00	+++	329,233.98
		REVENUE TOTALS	\$543,000.00	\$0.00	\$543,000.00	\$0.00	\$0.00	\$0.00	\$543,000.00	0%	\$1,893,265.65
EXPENSE											
62716	BOND ISSUANCE COSTS		.00	.00	.00	.00	.00	.00	.00	+++	20,418.12
65515	OTHER IMPROVEMENTS		543,000.00	.00	543,000.00	.00	137,440.84	.00	405,559.16	25	538,877.13
66020	TRANSFERS TO OTHER FUNDS		.00	.00	.00	.00	.00	.00	.00	+++	1,250,000.00
		EXPENSE TOTALS	\$543,000.00	\$0.00	\$543,000.00	\$0.00	\$137,440.84	\$0.00	\$405,559.16	25%	\$1,809,295.25
	Fund 187 - LIBRARY CAPITAL IMP	ROVEMENT FD Totals									
		REVENUE TOTALS	543,000.00	.00	543,000.00	.00	.00	.00	543,000.00	0%	1,893,265.65
		EXPENSE TOTALS	543,000.00	.00	543,000.00	.00	137,440.84	.00	405,559.16	25%	1,809,295.25
	Fund 187 - LIBRARY CAPITAL IMP	ROVEMENT FD Totals	\$0.00	\$0.00	\$0.00	\$0.00	(\$137,440.84)	\$0.00	\$137,440.84		\$83,970.40
		Grand Totals									
					0.244.002.00	10.000.20	00	101 022 25	0 220 250 65	40/	
		REVENUE TOTALS	9,341,092.00	.00	9,341,092.00	10,060.38	.00	101,832.35	9,239,259.65	1%	10,199,248.47
		REVENUE TOTALS EXPENSE TOTALS	9,341,092.00 9,399,522.24	.00	9,341,092.00 9,399,522.24	687,629.31	346,048.89	1,027,398.27	9,239,259.65 8,026,075.08	1% 15%	9,395,309.16



Memorandum

To: Evanston Public Library Facilities Committee

From: Karen Danczak Lyons, Executive Director

John Devaney, Facilities Manager

Subject: Library Service in the 5th Ward

Date: March 13, 2020

Recommended Action:

Staff recommends Facilities Committee/Library Board direction on the exploration of the creation of a library branch in the 5th ward including short term options at 2144 Ashland or at a local church facility and longer term at the 2010 Dewey facility which currently houses Family Focus and other agencies.

Funding Source:

Funding source to be determined based upon negotiations and required buildout of spaces.

Summary:

The Evanston Public Library recognizes the need to improve library service to the residents in 5th Ward. In consultation with the City of Evanston, it was determined that the City had no lease listings in the 5th ward. On February 6, 2020 Trustee Denia Hester and Executive Director Danczak Lyons toured the 5th ward. During the tour one possible loft space for lease was identified at 2144 Ashland. In conversation with the leasing agent it was learned that 1,800 square feet is available for lease with space on both the first and second floor. The second floor is not ADA accessible. The gross rent quoted over the telephone was \$2,300 per month.

Executive Director Danczak Lyons continues to have conversations with Reverend Ken Cherry regarding the provision of library services within Christ Temple Church at 1711 South Simpson Street (the location of the former west side Evanston Public Library). A site visit with Trustee Hester will be scheduled if Reverend Cherry agrees.

As exploration of the future of the Family Focus building at 2010 Dewey continues, Executive Director Danczak Lyons is in regular conversation with members of the 2010 Dewey group. On a conference call with Dara Munson, the Executive Director of Chicago Child Care Society (CCCS), they discussed the mission of CCCS, EPL's work in Evanston and agreed to continue to explore opportunities to partner in our shared work. The opportunity to build a library space in the 2010 Dewey facility is a long term option that warrants continued consideration and conversation.

Agenda Item 3.B

With the support of the Board, staff would begin formal discussions with the both property owner of 2144 Ashland and Christ Temple Church and provide regular updates regarding short and long term solutions for the Board.

If the Facilities Committee approves, this recommendation will be presented to the Library Board on March 18, 2020.



Memorandum

To: Evanston Public Library Facilities Committee

From: Karen Danczak Lyons, Executive Director

John Devaney, Facilities Manager

Subject: Library Service in the 8th Ward

Date: March 13, 2020

Recommended Action:

Staff recommends Facilities Committee/Library Board approval of the proposal to explore the creation of a library branch at 729 Howard Street.

Funding Source:

Funding source for buildout of space in the EPL CIP budget, account 187.4862.65515.

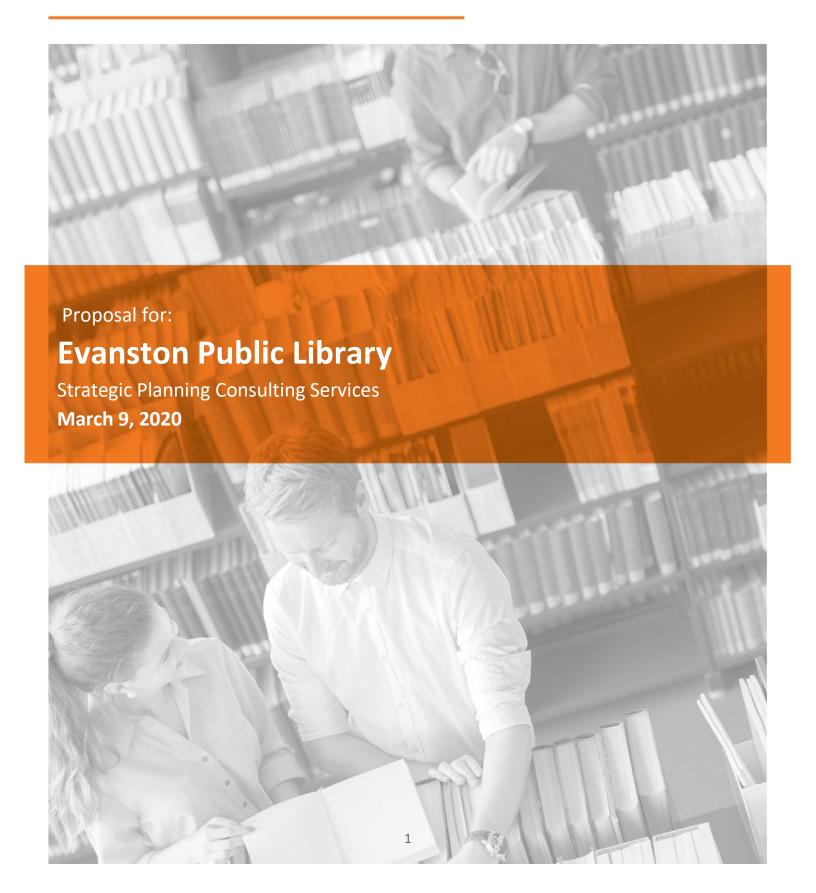
Summary:

The Evanston Public Library recognizes the need to improve library service to the residents in south Evanston. In consultation with the City of Evanston, several leased spaces were reviewed. On February 13, 2020 members of the Evanston Public Library Board and staff visited a city owned location at 729 Howard Street (description of space attached.) The space is approximately 2,500 square feet and has not been occupied for more than 10 years. It is currently being used as storage and would require buildout and systems improvements to function as a library.

With the support of the Board, staff would begin formal discussions with the City of Evanston and provide regular updates to the Board. As this is a City owned location, with the agreement of the City, architectural plans and build out of the space would be managed by EPL's Facilities Manager with the goal of completing the buildout in the 4th Quarter of 2020/First Quarter of 2021.

If the Facilities Committee approves, this recommendation will be presented to the Library Board on March 18, 2020.





INTRODUCTION

The Evanston Public Library, as with many public libraries today, is facing numerous challenges and crossroads, ranging from the evolving nature of the library profession, to funding and operational efficiencies, to serving a rapidly changing community. To address these challenges and provide direction for board, leadership, staff, and most importantly the community, the Library is requesting proposals to help facilitate a process leading to a new strategic plan.

Library Strategies believes we can provide the clarity and focus Evanston wants and needs. Our firm's veteran team and stakeholder-centric methods give us the unique perspective needed to assist Evanston through this farreaching and important endeavor. We have successfully used our library-specific Rapid Results Planning™ strategic planning model in dozens of communities across the country, including several in Illinois and the greater Chicago region.

ABOUT US

Library Strategies is a consulting group of The Friends of the Saint Paul Public Library – the foundation of the Saint Paul (Minnesota) Public Library system. We are the *only* consulting group in the country based *inside of* a library support organization. Moreover, our consultants are leaders in the national library community, and outstanding professionals in allied fields, who each offer decades of expertise and a wide range of practical skills.

We offer a unique set of services designed specifically to strengthen libraries and their communities. These services include:

- Strategic Planning (using our Rapid Results Planning model)
- Facilities and Space Planning
- Feasibility Studies + Capital Campaign Counsel
- Staff Planning
- Friends and Foundation Assessments/Plans
- Library Operations Audits
- Fundraising and Advocacy Training
- Board and Staff Leadership Training



The Friends of the Saint Paul Public Library formally established Library Strategies in 2006, to

provide insights and hands-on assistance *solely* to libraries and library support institutions. Our teams have partnered with organizations in 34 states, Eastern Europe, and the Middle East. Clients range from small libraries in rural Tennessee and Wisconsin, to national bodies like the American Library Association (ALA) and Council of State Library Agencies (COSLA), to public libraries in places as far afield as Romania and Saudi Arabia.

We pride ourselves on innovation. In recent years, Library Strategies has developed a comprehensive "capacity building" training program for small and rural libraries in Wisconsin, Minnesota and North Dakota. We've also designed a replicable, scalable "train-the-trainer" program built upon our Rapid Results Planning process, which has been rolled out to library directors throughout Georgia, South Carolina and southeast Florida. Our team also proudly designed, structured, and implemented an exciting and first-of-its-kind children's "One Read" program for the State of Minnesota. In 2013, Library Strategies published, *Beyond Book Sales: A Comprehensive Guide to Library Fundraising* (American Library Association Press).

OUR MISSION AND VALUES

Libraries are vital centers for community connection, collaboration, and inspiration. But libraries must continually hone their skills and adapt to a changing society to thrive. Library Strategies exists to cultivate your potential – so that you can better serve and strengthen your community over the long haul.

We strengthen communities, one library at a time.

- We believe in libraries. We get libraries. We're a nonprofit housed within a library foundation. We understand library missions because they are our mission. We also understand the challenges libraries and library organizations face. We bring this passion and library-focused knowledge and experience, and tailor it to achieve your goals.
- ➤ We help you serve your community by engaging your community. We enlist individuals representing a wide swathe of your community, to get to know their aspirations and help them understand (and you to articulate) how libraries can help people achieve those goals.
- > We bring a "comprehensive perspective" to your project. Whether you're looking for fundraising, marketing, strategic planning, advocacy, or other guidance, we approach

your project in the whole context of you: your current capacity, your future goals, and your desired influence on your community.

- We turn big ideas into practical insights that help you create meaningful change. We lead national conversations about the future of libraries, but more importantly, we've developed unique tools and action plans that equip your organization for tomorrow.
- We are your ally. We connect with your key stakeholders to engage them in the process, help them adapt to change, and empower them to be advocates for your plan, so that the results are meaningful and sustainable after we leave.

In short, we are passionate about helping clients deliver on their missions and achieve their visions for increased community impact. You will find our team smart, experienced, creative, passionate, and dedicated to libraries.

PROPOSED PROCESS

If selected by the Evanston Public Library, the Library Strategies team will employ a four-phase process that builds upon itself – moving from data gathering and organizational assessment, to staff and board input, to community engagement and planning. Rapid Results Planning is tailored to yield maximum community input yet focused results, all on an aggressive timetable, typically 4-6 months from initiation to completion.

Phase I: Preparation, Data Analysis & Benchmarking

Strategic Planning Committee Meeting

Library Strategies recommends forming a Strategic Planning Steering Committee at the outset, if one has not already been organized. This committee will oversee the process; provide local context and insights; identify key leaders and influencers; and help ensure the final plan is inclusive and comprehensive. We recommend the Planning Committee be comprised of 8-12 members from the following individuals:

- Library Director, and one or two other lead staff
- One or two Board of Trustees members
- Foundation/Friends leadership
- City government representatives as deemed appropriate

- Community leaders representing at least two of the following:
 - Business
 - Philanthropy
 - o Education (esp. Ada County Public Schools)
 - Arts & Culture

In brief, the role of the Strategic Planning Committee is to:

- Provide critical information on the Library and Evanston service area;
- Identify key stakeholders to engage in the process;
- Assist with invitations/logistics for community engagement activities;
- Approve and oversee the work plan and timeline
- Review drafts of the strategic plan.

The initial meeting of the Planning Committee with Library Strategies will address the following agenda items:

- Clarify roles/responsibilities for data gathering, reporting, logistics, etc. Agree on the process and steps of the planning process, including expectations for timing of deliverables.
- Identify critical documents and data to inform the planning process (library usage data, demographic projections, relevant local government documents, etc.).
- Establish initial focus areas for community input. These could include staffing models, specific communities, technology infrastructure, operational considerations (such as hours of operation), alternative models for library service delivery, etc.
- Identify individuals who will be invited to participate in the community retreat, with careful attention given to including a broad representation of residents both library users and non-users.

Community and Library Assessment

Library Strategies will conduct a data audit and assessment of the current Evanston service area demographics, reports, library services and resources. This audit will review:

- Census data + trends for Evanston, including:
 - ✓ Age distribution / Household status
 - ✓ Race and Ethnic background / Special populations
 - ✓ Income / Education
 - ✓ Population/ Geographic distribution
 - ✓ Economic development projections
- Library data (including branch by branch breakdowns, if applicable/available):
 - ✓ Circulation numbers and trends for the past 3-5 years
 - ✓ Library visits / programming attendance
 - ✓ Technology access and usage
 - ✓ Community outreach efforts
 - ✓ Budget and financial sources
 - ✓ Staffing patterns
 - ✓ Board of Trustees structure and governance.
 - ✓ Friends/Foundation fundraising model / patterns
 - ✓ Public relations and marketing

As part of the initial visit, a lead Library Strategies consultant will also visit all of the branch libraries in the system.

Phase II: Stakeholder Input

Community Survey

Library Strategies consultants will design and administer a community survey. This tool will probe the interests and needs of the Evanston Public Library's service area. Issues to be explored, both quantitatively and qualitatively, may include (but are not limited to):

- Awareness and perception of the Library;
- Satisfaction with Library services;
- Barriers to using the Library and its services;
- Facilities and diversity concerns;
- Opportunities for outreach;
- Future directions for the Library to best meet needs and expectations.

Our consultants will present a draft survey to Library leadership and make final revisions as necessary. The survey will be posted online using SurveyMonkey. If desired, Library Strategies will also format the questionnaire for print. Library Strategies will assist in identifying the best outlets and a promotion strategy to encourage broad-based participation in the survey (online

and physical outlets such as local media, churches, schools, businesses, municipalities and townships, partnership organizations, etc.).

Access, Equity and Inclusion Focus

Access, equity, and inclusion (AEI) is a major concern of the Library, especially through the lens of facilities, but engaging broader community issues as well. AEI concerns will be addressed throughout our process, but given the focus of the Library, we are recommending an additional, robust access, AEI process to further inform and shape the overall planning process. Our AEI process consists of the following three phases:

- Phase I-Preliminary Assessments & Meetings: We design and conduct preliminary
 assessment surveys for both community members and staff who will be engaged in
 listening sessions. Additional interviews may also be needed as part of this step. All
 of this helps to inform the design in Phase II and report in Phase III.
- Phase II- Staff and Community Listening: We always seek to engage both the community members and the staff that would help to lead this work through a number of community listening sessions. These 2.5-hour listening sessions help to identify barriers, opportunities and potential action steps.
- Phase III-Report & Recommendations: Recommendations on AEI will be based on findings, including action steps, staff capacity, and suggested implementation timelines. The report and recommendations may be incorporated into the overall planning reports and plan or presented as a stand-alone report.

All Staff Survey

An online staff survey will be designed to elicit information from *all* staff concerning library operations, programs, services, communication, aspirations and overall morale. The responses to this survey will also be collected via SurveyMonkey. A summary of the responses, as well as the raw data, will be made available to Library leadership. However, respondents will be ensured anonymity to encourage candor and a high response rate.

Staff SWOC Analysis

Library Strategies consultants will convene a SWOC analysis (Strengths, Weaknesses, Opportunities and Challenges) session with select staff members. This session provides an opportunity for internal stakeholders to express their insights and concerns in a collaborative session, and typically yield insights that complement and build upon the staff survey.

One-on-One Interviews

In preparation for Phase III, Library Strategies consultants will conduct 6-8 confidential phone interviews with key informants: long-serving Library trustees, Council members, lead government officials, key community leaders, and similar stakeholders.

The list of interviewees will be developed in consultation with the Library Director and Steering Committee. Ordinarily, questions focus on interviewees' perceptions of their community's most salient needs; what the Library can do (and is not already doing) to address them; and key challenges the Library is facing in its mission to enhance residents' quality of life.

Phase III: Community Retreat

Community Retreat

A day-long Community Retreat is the cornerstone of Library Strategies' unique Rapid Results Planning process. This nimble process has been used to generate strategic plans for libraries of all sizes across the country. The Retreat gathers a cross-section of users, non-users, diverse populations and key stakeholders all in one room. By including many participants from all walks of life, the Library gains valuable insights, while securing early buyin and future advocates for its vision.

The Steering Committee should be prepared to help develop the invitation list — usually twice as many people as you realistically expect to attend — and then personally invite them by mail, phone or email (with possible follow-up phone calls). See Appendix A for a profile of attendee recommendations. All told, a retreat for a community of Evanston's size typically involves between 40 and 60 attendees.

The retreat agenda is structured as follows:

- A short presentation by the Library Director on the current state and activities
 of the Library. This gives all participants a baseline understanding of what the
 Library currently does.
- 2. An overview of findings and high-level issues. Library Strategies consultants will present a brief overview of the findings from Phases I-II (notably the community survey), and a short list of strategic issues that have emerged.
- 3. A short presentation/discussion of key national/regional trends. Trends

reviewed by the consultants might include technology, makerspaces, literacy programs, partnerships, community outreach, removal of barriers to service, etc. The two-fold goal is to offer participants a sense of what might be possible in terms of future directions, and encourage them to think broadly about the Library's role.

- 4. A large group, "big picture" visioning session (and development of goal areas). This part of the retreat invites participants to brainstorm broad, strategic visions for the community -- and consider the Library's role as a contributor to resident's quality of life. This session will hone "goal areas" where the Library should concentrate its attentions over the next three to five years.
- 5. **Small group strategy sessions.** At the end of the day, participants will be encouraged to dive deeper, by brainstorming specific strategies likely to move the Library closer to its big, overarching goals. (Focus areas and goals could address issues such as technology, community partnerships, AEI, early literacy, outreach, workforce development, public awareness, etc.)

Phase 4: Crafting Strategic and Implementation Plans

Strategic Plan & Dashboard Tool

Following the Retreat, Library Strategies consultants will draft a short, concrete Strategic Plan (typically 4 pages) for review by the Steering Committee. Depending on the Library's needs, the Plan may also include new or revised mission, vision or values statements.

The Steering Committee will determine whether the goals and strategies in the draft Plan are realistic (given finite resources, timetables, and their own evolving understanding of the community's needs). Our consultants will then make any necessary revisions, typically through a number of drafts until final approval.

Ultimately, Evanston Public Library's planning document will be translated into an easy-to-interpret graphic. This illustrative accompaniment can be presented to the full board of trustees, other governing bodies as applicable, and the community at large.

Library Strategies has found that long-range planning only *truly* works if it becomes a part of regular, daily culture. Therefore, Library Strategies will also provide an easy-to-use dashboard measurement tool to track the progress of the Strategic Plan over time. We recommend that the board review progress on the Strategic Plan at every regularly scheduled meeting.

Implementation Plan

In order to move the Plan forward, our process also includes a consultant-facilitated implementation planning step. Using the goals outlined in the approved Strategic Plan, staff collaborate on a detailed operating work or implementation plan to reach the Plan goal, with a primary focus on year 1 objectives.

Hallmarks of a Implementation Plan include:

- Action steps for reaching the strategic goals
- Resources needed (funding, staffing, strategic partners, etc.)
- Responsibility delegation
- Deadlines for task completion
- Outcomes or measures for each strategy

The Implementation Plan is usually an internal working document and *not* approved by the Board. In that way, it remains flexible and most useful to Library administration and staff. This Implementation Plan should become a regular discussion item at staff meetings and updated by the Library staff at least annually.

DELIVERABLES

Library Strategies will provide the following deliverables from the project activities:

- Community Survey Summary Report (and raw data)
- Staff Survey Summary Report (and raw data)
- Staff SWOC Analysis Write-Up/Notes
- Access, Equity and Inclusion Report/Recommendations
- Community Retreat Notes
- Draft and Final Strategic Plan (including mission and vision statements, if needed)
- Strategic Plan Tracking Dashboard
- Implementation Plan

CONSULTING TEAM

See appendices for consultant vitas.



STU WILSON is a Principal with Library Strategies and has served as a consultant with Library Strategies since 2007. Previously, he served as Director of the Friends and Foundation of the Hennepin County Library (Minneapolis) and Vice President of The Friends of the Saint Paul Public Library. Wilson brings years of experience in library fundraising, including capital projects and development plans; he has developed more than 40

strategic, development, and marketing plans for libraries; and has trained numerous library and foundation boards. Stu will co-lead the project.

TONI GARVEY is a Library Strategies Consultant and the former Director of the Phoenix Public Library for 15 years. Garvey has more than 25 years of experience as a public library administrator and has led strategic planning efforts for public libraries in addition to participating in more than a dozen library programming/design/construction projects. She was the 2004 *Library Journal* Librarian of the Year and President of PLA in 2002. Toni will co-lead the project and spearhead the implementation phase.



TISIDRA JONES has been working at the intersections of community engagement, policy change, access, equity and inclusion (AEI) for over 10 years. As the CEO of Strong & Starlike



Consulting, Inc., Tisidra consults with government entities, foundations and nonprofits around AEI infrastructure planning; community engagement; convening cross-sector partners; program design; and policy and procedure drafting. She has worked with school districts, county governments, libraries, nonprofits and foundations, to name a few. As the Manager of Business Inclusion & Business Compliance for the City of Saint Paul, Tisidra managed

and led teams charged with compliance and programming pertaining to economic inclusion. Tisidra will pla throughout the process, and spearhead community engagement processes.



DAVID KATZ is programs and services manager with Library Strategies. In that capacity, he manages the firm's special and ongoing projects, as well as its day-to-day administration. He holds an MLIS from the University of Wisconsin – Madison. Katz will contribute remotely to the survey research, drafting of reports, and other data synthesis, as well as assist with overall project management.

The project team will be assisted by a strong "back room" of staff at the Friends of the Saint Paul Public Library, including two additional consulting staff, and two marketing and design professionals.

BUDGET

Library Strategies proposes to provide the above stated services for the following fees, plus expenses reimbursed at actual cost. Fees are based on a daily rate of \$1,500 (\$187.50 per hour).

Notes: (1) More than one consultant will be involved at various steps in the process. (2) Library Strategies does not charge for consultant travel time. (3) Expense estimates are included below, but actual expenses will be billed.

Consulting Fees:	<u>Consultant Days</u>
PHASE I: Preparation and Data Review	
 Planning Committee meeting and facilities tours 	1.0
 Data collection and review 	1.0
PHASE I FEES:	2.0 days x \$1,500 = \$3,000
PHASE II: Stakeholder Input	
 Create, post and manage online surveys (x2) 	2.0
 Analyze and draft survey summary reports 	2.0
 Access, equity and inclusion - three-phase process 	8.0
 Staff SWOC analysis and write-up 	0.5
 Conduct stakeholder interviews 	1.0
PHASE II FEES:	13.5 days x \$1,500 = \$20,250

PHASE III: Community Retreat

 Launch retreat invitation process and retreat preparation 	1.0
Facilitate RRP community retreat	4.0
PHASE III FEES: 5.0 days x	\$1,500 = \$7,500

PHASE IV: Strategic Plan: with Dashboard and Implementation

	IV FEES:	6.0 days x \$1,500 = \$9,000
•	Work with staff to develop Implementation Plan	3.0
•	Create Dashboard measurement tool	0.5
•	Draft and finalize Strategic Plan	2.5

TOTAL CONSULTING FEES:

\$39,750

Estimated Expenses

5 roundtrip flights (from St. Paul to Chicago)	\$1,500
2 roundtrip flights (from Phoenix to Chicago)	\$800
10 nights hotel at \$150/night average	\$1,500
8 days ground transportation	\$800
Per diem @\$54/day [meals and incidentals]	\$540
Total Estimated Expenses:	\$5,140

TOTAL ESTIMATED FEES & EXPENSES

\$44,890

The above outline of services and budget are flexible, and the budget would be adjusted based on the actual services needed by the Library. For instance, if the Library recently has conducted its own community or staff survey, those services would be an extraneous and the budget could be modified accordingly.

REFERENCES

Library Strategies has worked with hundreds of libraries across the country, offering our unique approach to planning designed *specifically* for public libraries. Here are highlights of other planning processes Library Strategies has conducted in recent years:

Champaign Public Library (IL)

In 2018, Library Strategies conducting Rapid Results Planning for the Champaign (IL) Public Library. This single-location library serves a college town of 85,000 – and parallels Evanston in a number of ways. Our partnership yielded an actionable, five-pronged strategic plan focused on increasing community



collaborations; boosting on-site tech services; budgeting for an increase in open hours; refreshing the Library's online presence and doubling down on "e- offerings"; and mitigating or altogether eliminating access barriers for sporadic and non-users.

Contact: Donna Pittman, Director - dpittman@champaign.org, 217-403-2040

Central Arkansas Library System (Little Rock)



Library Strategies recently completed an extensive strategic planning process for the Central Arkansas Library System. The library system, serving Little Rock and surrounding suburban areas with 12 branches, a main library and multiple special facilities, had not conducted a

planning process since the 1980s. The planning process included a review of all facilities, budget review, community survey, staff survey and in-person meetings, and extensive meetings with Library leadership and the planning committee, and resulted in a major change in the Library's community engagement and outreach. Additional consultation on the future of the library's archives and fundraising development was also provided. *Contact: Nate Coulter, Executive Director, ncoulter@cals.org*, 501-918-3033

St. Charles City-County Library District (MO)

Located in suburban St. Louis, St. Charles City-County Library District (SCCCLD) is a 12-branch system serving a population of 380,000. It boasts \$19m in annual operating funds, and a staff of 300. Library Strategies partnered with SCCCLD throughout 2018 on a comprehensive strategic planning process. Highlights included a thorough and illustrative benchmark analysis, a successful Visioning Retreat, and both community and staff surveys with high participation rates.



Contact: Jason Kuhl, CEO, jkuhl@stchlibrary.org

CONCLUSION

Library Strategies would be pleased to partner with the Evanston Public Library on its upcoming strategic planning process. We believe that our consultants' knowledge and experience with libraries nationwide, and in the region, positions us well to be an asset throughout this key period for the Library.

Thank you for considering this proposal.



Library Strategies Consulting Group
The Friends of the Saint Paul Public Library
1080 Montreal Avenue, Ste. 2
Saint Paul, MN, 55116

Stu Wilson, Principal stu@thefriends.org 651-253-3231

librarystrategiesconsulting.org

APPENDIX A: RETREAT PARTICIPANTS

The Community Retreat is the cornerstone of the Rapid Results Planning process. While the exact composition of the group is determined in the process, Library Strategies strongly recommends that the retreat including the following:

- Lead library staff/staff representatives (3-5)
- Library board/trustees (3-4)
- Municipal/County, or other, public officials (2-3)
- Library Friends leaders (2-3)
- Head or staff from an affiliated regional or system library (1)
- Local school leaders and one or two teachers (2-4)
- Business leaders from varied businesses or Chamber of Commerce (2-4)
- Representatives from other cultural or arts organizations (2-4)
- Representatives from social service agencies (2-4)
- Other governmental department heads (1-2)
- Religious leaders (1-2)
- Representatives from civic groups, such as Rotary or Kiwanis (1-2)
- Local philanthropic community, such as a community foundation, etc. (1-2)
- Colleges or university leadership if in the area (1-2)
- Representatives from nearby military bases if in the area (1-2)
- Local labor leaders (1-2)
- Homeschool community (1-2, if significant users of the Library)
- Include representatives from certain demographics important in the community and to the library (it is likely that there is some duplication from above stakeholders):
 - people from diverse groups in the community with notable populations
 - seniors
 - parents with small children (very good to have attend)
 - teenagers (Youth Council, etc.)
 - 20- and 30-somethings
 - people who are disabled
 - special library user groups
 - GLBTQ community
- Other groups that the planning team identifies as locally important

APPENDIX B: CONSULTANT VITAS

STU WILSON

Areas of Expertise

- Strategic Planning
- · Fundraising and Development
- Board Training and Development
- Library Friends and Foundations
- Marketing and Public Awareness

Experience

2018-present	Director/Principal, Library Strategies Consulting Group, Saint Paul, MN
2007-2017	Principal, Library Strategies Consulting Group, Saint Paul, MN
2008-2012	Executive Director, Friends/Foundation of the Hennepin County Library,
	Minneapolis, MN
1997-2008	Vice President, The Friends of the Saint Paul Public Library, Saint Paul, MN
1992-1996	Assistant Director, Silas Wright Museum/St. Lawrence County Historical
	Association, Canton, NY
1987-1989	Assistant Director, Michigan Literacy (based in Library of Michigan), Lansing, MI

Education

University of Oregon, M.A., Art and Architectural History, 1982 University of Wisconsin - Madison, B.S., History and Art History, 1979

Affiliations and Honors

Recent Board Service: Fitzgerald in Saint Paul, Minnesota Book Awards, Minnesota Library Foundation

Honors (personal or staff leader): National Award for Library Outreach, Institute of Museum and Library Services; Best Friends Award, Friends of Libraries USA; John Cotton Dana Award, American Library Association; John Sessions Memorial Award, American Library Association; Marshall Cavendish Award, American Library Association; Hispanic Community Service Award, Instituto de Arte y Cultura, Minneapolis

TONI GARVEY

Experience

LIBRARY STRATEGIES CONSULTING GROUP, St. Paul, MN 2013 - present Staff planning and development Strategic planning Feasibility and facility studies Development and implementation of advocacy plans PROVIDENCE ASSOCIATES LLC, Cottonwood, AZ 2005 - 2017 Library strategic planning Collection analysis Service plan development Facilities master planning PHOENIX PUBLIC LIBRARY, Phoenix, AZ 1996 - 2011 **City Librarian** LOUDOUN COUNTY PUBLIC LIBRARY, Leesburg, VA 1987-1996 Director (1992-1996); Assistant Director (1987-1992)

Education

Western Michigan University, BA and MSL

Professional Affiliations

American Library Association; Public Library Association (President 2002); Arizona Library Association; Urban Libraries Council

Honors

Library Journal Librarian of the Year, 2004

TISIDRA JONES, J.D.

Professional skills

- AEI Infrastructure Planning
- Strategic Planning / Thought Partner
- Taking a Holistic Approach to Program Design
- Drafting Policies and Procedures to Support Programs
- Implementing Programs

Experience

Founder & CEO- Strong & Starlike Consulting, Inc. - Saint Paul - 2017- Present

Leading community engagement; access, equity and inclusion (AEI) planning; research; program design; workshop design and policy creation for clients in government entities; school districts; nonprofits and small businesses. Steward AEI and infrastructure planning processes. Coach clients on strategic thinking during times of organizational change. In 2018, we engaged hundreds of people through scans, assessments and community engagement efforts.

Director, Creative Leadership Operations & Policy – Intermedia Arts – Minneapolis - 2016-17

Manager, Business Inclusion & Business Compliance – City of Saint Paul – 2013-16

Education

University of St. Thomas School of Law, Juris Doctorate, 2012 George Mason University, B.A. in Music, 2008

DAVID KATZ

Areas of Expertise

- Strategic Planning
- Building and Facilities Plans
- Library Management
- Research and Project Management

Experience

2012-present	Programs and Services Manager, Library Strategies, St. Paul, MN
	Responsibilities include serving as manager of the Minnesota Association of Library Friends, coordinating the metro-wide Club Book author series, co-coordinating the Minnesota Book Awards, and research and project management support for Library Strategies Consulting Group
2011-2017	Research Consultant, Minnesota Historical Society, St. Paul, MN
2012-present	Office Manager, Minnesota Assoc. of Library Friends, St. Paul, MN
2008-2011	Communications Assistant, Schreiber Inc., Green Bay, WI

Education

B.A. (Journalism) – University of Minnesota

B.A. (History) – University of Minnesota

MLIS – University of Wisconsin, Madison

APPENDIX C: RECENT AND CURRENT CLIENT LIST

Strategic Planning:

Anoka County Library (MN)

Arlington Heights Public Library (IL)

Bayport Public Library (MN)

Bozeman Public Library (MT)

Brentwood Library (TN) – 2 rounds

Bridgman Public Library (MI)

Central Arkansas Library System (Little

Rock, AR)

Champaign Public Library (IL)

Chattahoochee Valley Libraries (GA)

Clarksville-Montgomery County Public

Library (TN) – 2 rounds

Commerce Township Public Library (MI)

Council of State Library Agencies (KY)

Cromaine District Library (MI)

Crystal Lake Public Library (IL)

Davenport Public Library (IA)

Decatur Public Library (IL)

Duluth Public Library (MN)

Friends of the Bozeman Library (MT)

Friends of the Maple Lake Library (MN)

Glencoe Public Library (IL)

Gwinnett County Library (GA)

Hudson Area Joint Library (WI)

King Abdul Aziz Library (Riyadh, Saudi Arabia)

Kingsport Public Library (TN)

Lewis & Clark Public Library (Helena, MT)

Loudoun County Public Library (VA)

Menomonie Public Library (WI)

Meridian Library District (ID)

Minnesota Genealogical Society (MN)

Muskegon Area District Library (MI)

Newark Public Library (NJ)

Normal Public Library (IL)

Palm Springs Public Library (CA)

SAMMIE regional system (MN)

Schlow Centre Region Library (State College, PA)

SELCO/SELS regional system (MN)

SENYLRC regional system (NY)

St. Charles City-County Library District (MO)

Stillwater Public Library (MN)

Traverse des Sioux Library System (MN)

Washington County Library System (MN)

Washington County Library System (PA)

White Plains Public Library (NY) - 2 rounds

Wilsonville Public Library (OR)

Wisconsin Dept. of Public Instruction

Woburn Public Library (MA)

Facilities Planning/Assessments:

Big Horn County Public Library (WY)

Brentwood Library (TN)

City of Byron (MN)

Clarksville-Montgomery County Library (TN)

Duluth Public Library (MN)

Franklin County Library System (PA)

Gardiner Community Library (MT)

Kingsport Public Library (TN)

Marathon County Library (WI)

Marathon Public Library (TX)

Park Rapids Public Library (MN)

Racine Public Library (WI)

Shawano Public Library (WI)

Swarthmore Public Library (PA)

In addition to the above planning related clients, Library Strategies has worked with numerous libraries across the country and internationally, providing such services as feasibility studies, capital campaigns, development plans, staff plans, advocacy training, board training, marketing, and program evaluation.